

U P D A T E



Volume 14, Number 1

Winter 1994

Editor: Lyn Dennison

The Bulletin of the Georgia Health Sciences Library Association

GREETINGS FROM THE CHAIR!

Happy New Year! It looks like we are in for more challenges and change in 1994. Be bold and confident and challenge yourself to do new things this year. Make changes in yourself and in your job that make your life and your career meaningful but manageable, and above all, enjoyable. Make those New Year's Resolutions a reality by acting on them.



- Join or renew your GHSLA membership.
- Participate in association activities by
 - volunteering to be on a committee
 - running for office, or
 - writing articles for the Update newsletter.
- Support the organization by attending the annual meeting.
- Continue to grow by taking CE courses.

For the past few years we've discovered and tried to keep up with new technology and new ways of doing things. We began with the basics, trimmed our budgets, sized up and down and every which way but loose. We're ready to Shape Up for the Future and I can't think of a better way to do that than attend this year's annual joint meeting with the Southeastern Conference of Hospital Librarians in Atlanta, March 23-25. Keep reading for registration and program details.

SIGN UP TO SHAPE UP!

—Elaine Powers, Chair



INSIDE

- Know Your Association
- Consumer Health Column
- Nominating Committee Report
- Check Your Membership Status
- From the Editor
- Preliminary Program

ENCLOSED WITH THIS MAILING

- Meeting Registration Form
- Hotel Registration Form
- Membership Form

SHAPING UP FOR THE FUTURE

JOINT GHSLA/SCHL 1994 ANNUAL MEETING

Enthusiasm is beginning to build for what promises to be one of the best meetings of the Spring! The Georgia Health Sciences Library Association and the Southeastern Conference of Hospital Librarians' joint meeting, March 23-25 at the Terrace Garden Inn, promises to be a worthwhile experience. The meeting's theme is "Shaping Up for the Future."

As we shape up for the future technologically, the program committee will offer a Technology Fair during the afternoon of Wednesday, March 23rd. Those who

—continued on page 4

KNOW YOUR ASSOCIATION

OFFICERS 1993

Chair

Elaine Powers
Library
Hughston Sports Medicine Foundation
PO Box 9517
Columbus GA 31995-3199
706/576-3390

Chair-elect

Sandra Franklin
Health Sciences Center Library
Emory University
1462 Clifton Road NE
Atlanta GA 30322
404/727-0288

Secretary

Ellen Cooper
Solvay Pharmaceuticals
901 Sawyer Road
Marietta GA 30062
404/578-5648

Treasurer

Mary Fielder
Professional Library
Candler General Hospital
PO Box 9787
Savannah GA 31412
912/692-6011

Parliamentarian

Susan Statom
Health Sciences Library
Colquitt Regional Medical Center
PO Box 40
Moultrie GA 31776
912/890-3460

HISTORY

The Georgia Health Sciences Library Association (GHSLA) was the idea of Edward J. D'Anna, Director of Libraries at Georgia Mental Health Institute in 1975. An organizational meeting for GHSLA was held in May 1976 and the Executive Committee was installed that November. The first issue of the newsletter, the *Update*, was published in 1977.

Former GHSLA chairs:

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| 1976-77 | Tony Petrone |
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| 1981-82 | Sharon Cann |
| 1982-83 | Barbara Martin |
| 1983-84 | Miriam Libbey |
| 1984-85 | Fay Evatt |
| 1985-86 | Carole Dean |
| 1986-87 | Girija Vijay |
| 1987-88 | Kimberly McInnis |
| 1988-89 | Suzaan Wright |
| 1989-90 | Jett McCann |
| 1990-91 | Donna Flake |
| 1991-92 | Alice DeVierno |
| 1992-93 | Rosalind Lett |

COMMITTEE CHAIRS 1993

Consortia

Rosalind Lett
Crawford Long Hospital of Emory University
Medical Library
550 Peachtree Street NE
Atlanta GA 30365
404/686-2678

Continuing Education

Darlene Parker
Morehouse School of Medicine
Multi-Media Center
Family Medicine
505 Fairburn Road SW
Atlanta GA 30331
404/699-3240

Membership

Bonnie Owen
Greenblatt Library
Medical College of Georgia
Augusta GA 30912
706/721-3667

Miriam Libbey Ad Hoc

Fay E. Evatt
Georgia Baptist Medical Center
Medical Library
300 Boulevard NE
Atlanta GA 30312
404/653-4603

Nominating Committee and Program Committee see Chair-Elect

Resource Sharing

Pamela Davenport
Athens Regional Medical Center
Medical Library
Athens GA 30606
706/354-3416

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Bulletin of the
Georgia Health Sciences Library Association

Editor
Lyn Dennison

Greenblatt Library
Medical College of Georgia
Augusta GA 30912-4400

706/721-3667 voice
706/721-6006 fax
mcglhd@uscn (bitnet)
mcglhd@uscn.cc.uga.edu (internet)

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CONSUMER HEALTH COLUMN

In our last column, we asked that you send us any thoughts that you may have on how to handle public access to hospital library collections.

Rhondia Grant, Southeast Georgia Regional Medical Center in Brunswick, responded with the following list of questions to consider when developing a Consumer Health Library:

- Is there a patient education committee and will they assist in the development of a library-based consumer health service?
- What is the present volume of requests for consumer type information in the library and other departments?
- Is the current staff and budget sufficient for additional services?
- Is additional funding available?
- Is the physical location adequate?
- What is the potential impact on regular services?
- Who will be responsible for consumer health education in the library?
- If patient education/consumer information is already available in your hospital, where do the staff members get the information and materials they use?
- What agencies in the community provide consumer health information?

Marilyn Barry, DeKalb Medical Center in Atlanta, has these thoughts:

- How and to what extent will you market your services (patients and families only? consumers in your city, county, or state?)
- What other hospital departments or individuals need to be involved in the planning of the service? (patient and visitor services, child life services, clinical nurse specialists?)
- What materials will you purchase for the service? (pamphlets, books, CDROM databases?)
- Will you perform online searches for these new users? Interlibrary loans? Faxes?
- Will expanding into this area create a new legal liability for your hospital? (Check with your inhouse or contracted attorney.)
- Do other key players, top management, board of trustees, medical staff, or administrative staff support this project?

In our next column, we will look at questions to consider when thinking about offering a consumer information service out of an existing library. Following that, we will focus on concerns surrounding the creation of a separate or freestanding patient/family library.

Consumer access to health care information is destined to become more important as health care providers shift with the health care reform movement from a disease model to a wellness/prevention model. In addition, the new MLA Standards for Hospital Libraries, as they evolve, seem to place a greater emphasis on developing mechanisms for patient/consumer education. Our hospital libraries have important roles to play in these developments.

Continue to send us your comments. We look forward to hearing from you at the upcoming GHSLA meeting in Atlanta.

—*Marilyn Seymour*

Mamie Bell
Egleston Children's Hospital
404/325-6438 phone
404/325-6437 fax

Marilyn Seymour
Memorial Medical Center
912/350-8124 phone
912/350-8685 fax

Marilyn Barry
DeKalb Medical Center
404/501-5638 phone
404/501-5093 fax

NOMINATING COMMITTEE REPORT

The Nominating Committee submits the following slate of officers for 1994-95:

| | |
|------------------------|---|
| Chair-elect | Ellen Cooper Solvay Pharmaceuticals Marietta |
| Secretary | Darra Combs University Hospital Augusta |
| Treasurer | Karen Waters Memorial Medical Center Savannah |
| Parliamentarian | Anna-Liisa Rosner Mercer School of Medicine Macon |
| Update Editor | Lara Luetkehans Medical College of Georgia Augusta |

Nominating Committee members are Frank Davis, Carolyn Askew, and Sandra Franklin.

NEXT EXECUTIVE COMMITTEE MEETING

Mar 7, 1994
Crawford Long Hospital of Emory University
Atlanta GA



FINANCIAL STATEMENT
NOV-JAN 1994

| | |
|-----------------------|------------------|
| Previous Balance | \$6797.78 |
| 2 Credits | 734.00 |
| 1 Debit | - 49.24 |
| Interest Paid (3 mo.) | 38.62 |
| Ending Balance | \$7521.16 |

| | | | |
|----------------|-------|--------|-----------------------|
| Debits | 11/93 | 49.24 | mailing of newsletter |
| Credits | 11/93 | 650.00 | vendor checks |
| | 11/93 | 54.00 | vendor and misc. |
| | 11/93 | 30.00 | memberships |
| Outstanding ck | 27.99 | | copying of newsletter |

—Mary Fielder, Treasurer

Shaping Up

continued from page 1

attend the fair will see demonstrations of computer programs currently in use at health sciences libraries around the state. The Wednesday night welcome reception will be held at the new warehouse of Majors Scientific Books.

To shape up our professional image, we have invited Kaycee Hale, Executive Director of the Resource and Research Center at the Fashion Institute of Design and Merchandising, Los Angeles. Hale is an international lecturer on subjects ranging from management skills to executive leadership, from personal image projection to professional development, and more. Her study guide will be a treasure.

Concurrent sessions will be held with one providing a panel discussion on the revised JCAHO guidelines, and the other on searching for drug information in BRS databases, instructed by Leonard DiSanto, BRS Regional Representative.

The January 1994 issue of MLA News included the statement on "Health Care Reform and the Health Sciences Librarian." We will have Linda A. Watson, Vice Chair of the Joint MLA/AAHSLD Legislative Task Force to review the document with us and share her insights on our role as health sciences librarians with the reform of the nation's health care system.

The GHSLA Miriam Libbey Committee has secured T. Mark Hodges, Director of the Vanderbilt University Medical Center Library, as the presenter of the fourth annual Miriam Libbey address.

Continuing education courses to be offered are Benchmarking, Getting Funded, and Power and Influence, a top rated course at MLA 1993. See the preliminary program for course descriptions.

Those who attended last year's SCHL meeting enjoyed Agatha's A Taste of Mystery so much, that we are repeating it again this year. Dining at Agatha's mystery dinner theater allows you to get in on the act.

Our conference headquarters, the Terrace Garden Inn is located between two of metro Atlanta's prime shopping centers, Lenox Square and Phipps Plaza. Please use the enclosed hotel registration card and return envelope to register by March 1st.

We hope you plan to shape up for the future—The future is now! See you in March!

—Sandra Franklin, Chair-elect GHSLA

—Deborah Lawless, President-elect SCHL

CHECK THIS BOX TO CHECK YOUR 1994 STATUS

These are the 1994 members as of January 25, 1994. If your name is not in this list, please join before registering for the meeting as a member.

| | | |
|---------------------|----------------------|-----------------------------|
| Eugenia H. Abbey | Linda Flavin | Jett McCann |
| Caroline E. Alday | Sandra G. Franklin | Hannelore A. Mote |
| Marilyn Gibbs Barry | Mary King Givens | Bonnie H. Owen |
| Marnie J. Bell | Pauline V. Hollman | Edward L. Philbin |
| Lauren A. Benevich | Mary Sue Hoyle | Camilla B. Reid |
| Pam Boatright | Karalyn F. | Ken Robichaux |
| Jack Booth | Kavanaugh | Barbara Ruelle |
| Nancy J. Bryant | Mary J. Keith | Connie Ruffner |
| Carol A. Burns | Stephen M. Koplan | Donna Schachtel |
| Patricia E. Bush | Edith "Edie" C. Lacy | Marilyn J. Seymour |
| Jane F. Clark | Timothy Martin | Susan T. Statom |
| Ellen R. Cooper | Lammers | Katherine J. (Kathy) Warner |
| Patti Corbett | Charles Lang, III | Karen Waters |
| Frank L. Davis | Susan T. Lyon | Martha C. Watkins |
| Lyn Dennison | Linda Garr Markwell | Brenda Wimberly |
| Leonard DiSanto | Mark McArdle | |

FROM THE EDITOR

SO LONG

My year of editorship is over, and now someone else has the opportunity to create our newsletter. The most special part of this job is getting to know some of you better. This year's board has been a wonderful group to work with. Our disparate styles of thinking and doing have worked in a complementary manner. The contacts I've had with GHSLA members have been productive, and a whole lot of fun as well.

Lara Luetkehans has been nominated as editor for next year. She has been at MCG for a year and a half. Besides being bright and energetic, her office is not far from mine, which makes the "changing of the guard" easier on us all.

I look forward to the future of our profession which GHSLA helps to shape.

—Lyn Dennison, Editor

PRELIMINARY PROGRAM

Georgia Health Sciences Library Association
Southeastern Conference of Hospital Librarians
SHAPING UP FOR THE FUTURE
Terrace Garden Inn, Atlanta, Georgia
March 23-25, 1994

Attire: Corporate Casual Thursday
Casual Wednesday and Friday

WEDNESDAY, MARCH 23

3:00-6:00 pm Arrival/Registration
4:30-6:00 pm Technology Fair
6:30 pm Welcome Reception
Majors Scientific Books Warehouse

THURSDAY, MARCH 24

7:00-7:30 am Walk
7:00-8:00 am Registration
8:00 am Buffet Breakfast (all)
8:30 am GHSLA Business Meeting
9:30-9:45 am Welcome and Remarks
9:45 am Fourth Miriam H. Libbey Address
T. Mark Hodges, Director
Medical Center Library, Vanderbilt University
10:30 am Break
10:45 am Health Care Reform and the Health Sciences Librarian
Linda A. Watson, Vice Chair
Joint MLA/AAHSLD Legislative Task Force
12:00 pm Buffet Lunch (all)
12:30 pm SCHL Business Meeting
1:30 pm SESSION: JCAHO (panel discussion)
SESSION: Searching for Drug Information (BRS Databases)
Leonard DiSanto, BRS Regional Representative
2:45 pm Break
3:00 pm Shaping Up Your Professional Image
Kaycee Hale, Executive Director
Resource & Research Center
The Fashion Institute of Design & Merchandising
7:00 pm Agatha's *A Taste of Mystery* Dinner Theatre

PRELIMINARY PROGRAM (CONT.)

FRIDAY, MARCH 25

Continuing Education Courses

8:00 - 5:00 pm

NP 404

BENCHMARKING

Holly Shipp Buchanan, Instructor

Analyze your internal operations and compare them to the best practices within other industries. Discover the changes that will lead to superior information management performance within your library.

8 contact hours - MLA CE credit

8:00 - 5:00 pm

CE 07

GETTING FUNDED: DEVELOPING SKILLS IN PROPOSAL WRITING

Alan M. Rees, Instructor

Learn the critical elements of grantsmanship, and learn how to prepare persuasive and winning proposals for the competitive grants marketplace. Identify relevant government, foundation, and corporate funding sources. Refine ideas that will guarantee successful proposal writing.

8 contact hours - MLA CE credit

8:00 - 5:00 pm

NP 110

POWER AND INFLUENCE

Elizabeth Baxter, Instructor

Learn to use power and influence creatively and constructively to accomplish great things. Understand and accept responsibility for the power that accompanies your position as a manager or supervisor in the library. Learn how to balance authority and power with your image of yourself as an ethical and humane person. Identify the ways that honesty and straightforwardness can help you achieve your goals.

8 contact hours - MLA credit applied for



The Bulletin of the
Georgia Health Sciences Library Association

GREETINGS FROM THE CHAIR!

I am very excited about serving as GHSLA chairperson for 1994-95. I expect to have a busy and challenging year ahead. I appreciate the trust that you, the members, have placed in your newly elected officers. We have made a commitment to serve and will do our best to keep the organization moving forward.

The attendance at our Atlanta annual meeting was great! It reinforced my belief that there is value in networking at the state level and in listening to knowledgeable speakers on timely topics. Let's keep up the momentum! We were challenged at the annual meeting to "Shape Up for the Future" in health care reform, in JCAHO accreditation standards, and in our professional image. We must prepare for the future right now.

The state health sciences library association should be an advocate for libraries, a forum for networking and continuing education, as well as the life line for many small health related libraries. Let's not cut the cord by forgetting that what is old hat to some is new to others. GHSLA should strive, as an organization, to promote the growth of health sciences librarianship across the state.

Ideas are the basis of any successful group. There is an old saying, "The best ideas are common property." The executive committee welcomes your ideas about the direction GHSLA should take as we near the 21st century. Let us hear from you in order to make the organization vital to its membership. Mark your calendar now for our next annual meeting in Macon, March 22 - 24, 1995.

- Sandra Franklin, Chair

FROM THE EDITOR

Well Summer is finally here and so is your Spring/Summer issue of UPDATE. Although it took some time in getting it out, I think you'll find lots of interesting news items in addition to a wonderful tribute to Miriam Libbey given by T. Mark Hodges at the 1994 Annual Meeting. Members and reporters have been great in getting items to me and I have enjoyed doing my first issue. So keep the news coming. Look for your next issue in early Fall.

- Lara Luetkehans, Editor

INSIDE

- Symposium on Library Buildings
- 1994 Officers and Committee Chairs
- "A Score and Four...."
- People and Places
- Consumer Health Column
- Committee Reports from the 1994 Annual Meeting
- Award winning Hospital Librarians

KNOW YOUR ASSOCIATION

OFFICERS 1994

Chair

Sandra Franklin
Health Sciences Center Library
Emory University
1462 Clifton Road NE
Atlanta GA 30322
404/727-0288

Chair-elect

Ellen Cooper
Solvay Pharmaceuticals
901 Sawyer Road
Marietta GA 30062
404/578-5648

Secretary

Darra Combs
University Hospital
Health Sciences Library
1350 Walton Way
Augusta, GA 30901-2629
706/823-5078

Treasurer

Karen Waters
Memorial Medical Center, Inc.
Health Sciences Library
P.O. Box 23089
4700 Waters Ave.
Savannah, GA 31403-3089
912/350-8685

Parliamentarian

Anna-Liisa Rosner
Mercer University School of Medicine
Medical Library & LRC
1550 College Street
Macon, GA 31207-0001
912/752-2881

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| 1988-89 | Suzaan Wright |
| 1989-90 | Jett McCann |
| 1990-91 | Donna Flake |
| 1991-92 | Alice DeVierno |
| 1992-93 | Rosalind Lett |
| 1993-94 | Elaine Powers |

COMMITTEE CHAIRS 1994

Consortia

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Athens Regional Medical Center
Medical Library
Athens GA 30606
706/354-3416

Continuing Education

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Crawford Long Hospital of Emory University
Medical Library
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Atlanta GA 30365
404/686-2678

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Greenblatt Library
Medical College of Georgia
Augusta GA 30912
706/721-3667

Miriam Libbey Ad Hoc

Camilla B. Reid
Greenblatt Library
Medical College of Georgia
Augusta, GA 30912-4400
706/721-2856

Nominating Committee and Program Committee

Ellen Cooper
address listed under Chair-elect

Resource Sharing

Susan Lyon
Health Sciences Center Library
Emory University
1462 Clifton Road NE
Atlanta GA 30322
404/727-0288

UPDATE



Bulletin of the
Georgia Health Sciences Library Association

Editor
Lara Luetkehans

Greenblatt Library
Medical College of Georgia
Augusta GA 30912-4400

706/721-2992 voice
706/721-6006 fax
mcglml@usc (bitnet)
mcglml@usc.cc.uga.edu (internet)

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ONE SCORE YEARS AND FOUR PERSONAL AND PROFESSIONAL RECOLLECTIONS ON MIRIAM LIBBEY AND MEDICAL LIBRARIANSHIP 1970 - 1994

By T. Mark Hodges

When Fay Evatt invited me last year to deliver this address in memory of Miriam Libbey, I was pleased and honored. I gladly accepted, thinking at the time that we would have moved into our new library and that its dedication would be over. It was not to be. We moved less than three weeks ago, and the dedication will not be until next month – April 25. But I could not withdraw. Miriam was my one-time supervisor, my mentor and my friend, and I wanted the opportunity to be the lecturer in this annual tribute.

I say she was MY mentor and MY friend – but she was those also to many others in this room. Moreover, she was mentor to many medical librarians practicing throughout the South, and across the nation, as a result of the course in medical librarianship that she taught each year at Emory. Two of them became MLA presidents: Holly Buchanan (we're glad you're here today, Holly) and Eloise Foster (who gave last year's lecture). And we have just learned of another MLA President who was mentored by Miriam – Fred Roper told us earlier this morning how helpful Miriam was when he visited NLM thirty years ago. If you were a medical librarian while Miriam was alive, you were Miriam's friend and she, yours. That was the kind of person she was. For her, medical librarianship was more than a fraternity or a sorority; it was family. It is not without significance that her initials – ML (which she also had on her car license plate) – and those of medical librarianship are the same.

Time flies quickly, and I find it hard to believe that this year marks the tenth anniversary of her death. She died on December 5, 1984, at the age of 63. I realize that although many of you knew her, some of you did not, so a few words about her career might be in order before I share my recollections with you.

Miriam was born in Loganville and attended high school in Covington. She graduated from Shorter College with a major in Spanish, and she spent the war years in the service of the Federal Government in Miami. There she was involved in translation work and security censorship.

At some point, Miriam decided to become a librarian, and she enrolled in the Division of Librarianship at

Emory. On graduation, she was immediately hired by Mildred Jordan, Emory's medical librarian, and thus began her distinguished career.

Miriam left Atlanta in 1955 and joined the National Library of Medicine (then the Armed Forces Medical Library), where she held a number of appointments. In 1963 she became director of the Health Sciences Library at the State University of New York in Buffalo, and three years later she returned to Emory to direct its medical library. In 1983, a stroke, from which she never fully recovered, forced her early retirement.

Shortly before her death, Miriam was named a fellow of the Medical Library Association, which she had served faithfully and well in a number of capacities, including membership on the Ad Hoc Committee to Review MLA's Goals and Structure.

As a person, Miriam was, first and foremost, a lady – always and everywhere. Her hallmarks were composure and grace. Aggressiveness, rudeness and untidiness were simply not in her book, though she could be politely stubborn and completely unyielding once her mind was made up.

Miriam and her husband, Fred, were the most hospitable couple imaginable. They were generous and kind, engaging and entertaining. Many a professional meeting was socially enlivened and gastronomically enriched by a dinner party at a local restaurant or a buffet meal at their home. They had a poodle, Lady Blue, whose antics and escapades were legendary, especially the one about when she was seen licking her chops over the paté that had been intended for that night's cocktail party. It was a sad day for Miriam, as well as for her medical library friends, when Fred died in 1979.

I first really knew Miriam in 1970 when I began to work for her as head of the Southeastern Regional Medical Library Program during its initial years. Securing for Emory the role of Regional Medical Library was one of Miriam's triumphs (two other libraries had vied for privilege), and it is unfortunate that the program disappeared when it was merged with that of the Mid-Atlantic Region in 1982.

continued p. 8

CONSUMER HEALTH COLUMN

RESULTS OF SURVEY ON PATIENT/CONSUMER HEALTH INFORMATION PRACTICES

Approximate number of requests received from patients/consumers - or for lay level material:

low of 1/month to high of 80/month

Favorite print resource:

AMA Family Medical Guide
Good Housekeeping Family Medical Guide
Complete Guide to Signs and Symptoms
Merck Manual
Scientific American Medicine
CINAHL
Abridged Index Medicus
PDR
Pediatric Advisor
Major's Consumer List
Winter Griffith's Symptom Book
Stedman's Medical Dictionary
JAMA
Nursing
Instructions for Patients
Cancer Sourcebook
Diseases (Springhouse)
5 Minute Clinical Consult
Harrison's Textbook of Medicine
Current Medical Diagnosis
Taber's Cyclopedic Medical Dictionary
Bett Publications
Pamphlet file

Favorite computer-based-resources:

AVline
Infotrac
CD+
OPAC
Mini-medline
Physicians Medical Advisor
Abridged Readers Guide
Vendor Catalogs
Stat-ref
PDQ
Health Reference Center
Pro-quest
Health Source
Internet

Does your library/institution dedicate a room/facility to Patient/Consumer information services? If so, where?

Yes 7

Marketing department
Children's Medical Center
Special area within Library
Patient Education Room
Community Education Department
2nd FL waiting room

No 22

Does your institution advertise the service:

Yes 8

Direct mail
Campus Newspaper
Library brochure
Word of mouth
Flyer/bulletin board
Volunteers and patient advocates
TV, newspaper
Newsletter to PPO groups
In-house publication

No 18

What department manages the service:

Library Adult Services
Adolescent Services
Medical Services
Education Department
Multi-media Center
Patient Education
Circulation
Library/scattered among departments
Substance Abuse staff
Forensic Services
Health Sciences Library
Reference
Public Services
Volunteer Services
Community Education

continued next page

Do you perform any kind of evaluations? If so, please describe.

Yes 5
Pre/post test
Follow-up letter
Survey form
2 month/year survey of online searches
No 20

How is this service funded?

LSCA grants
Human Resources
Volunteer Services
Regular Budget
Grant
Hospital/Physician funding

Do you charge an fees for this service?

Yes 5
Non-hospital affiliated patrons are charged
Charge for fax/photocopy for families
Charge for photocopies only
Charge for searching and document delivery
No 17
No charges necessary due to grant underwriting funding.

The UPDATE column has been:

Very Useful 4
Useful 12
Not useful 1

Topics for future consideration:

Should we have to get MD permission to let patients/out-patients use the library?
Resources, overall concern with the quality of consumer resources
Funding and staffing issues.
Risk management.
Result of this survey would be very interesting to see.

What are your major concerns about providing patient/consumer health information? Additional comments.

Concern over misleading information and badly designed training.

Note the response mix was as follows:

| | |
|------------------|----|
| Hospital Library | 14 |
| University | 3 |
| Medical School | 10 |
| Other/student | 3 |

Totals may vary due to incomplete responses or multiple responses.

Our thanks to each of you for taking time during the recent GHSLA meeting to respond to our survey. Responses from the 32 respondents are tabulated below. This information will form the basis for future direction of this column. Keep those comments and ideas coming in.

*Marilyn Barry
&
Marilyn Seymour*

SYMPOSIUM ON LIBRARY BUILDINGS

Building the Library/Information Center of the Future symposium was held April 7 and 8 at the National Library of Medicine, Bethesda, Maryland. The symposium was cosponsored by NLM and the University of Maryland at Baltimore Information Services Division.

Representatives of institutions which have recently built or renovated health sciences libraries presented case studies. These studies gave the goals and outcomes of the building projects. Speakers highlighted their successes or failures in adapting to present and future technologies, while serving staff and clientele with changing missions. Architects and building consultants critiqued the spaces and discussed how to make buildings flexible to meet changing expectations.

The keynote speaker was Dr. W. David Penniman, President of the Council on Library Resources. Some of the case studies presented were the Eskin Medical Center Library at Vanderbilt University, the Biomedical Library at St. Jude Children's Research Hospital, and the proposed \$26 million dollar Health Sciences Library for the University of Maryland at Baltimore.

Proceedings of the symposium will be published in the Fall. GHSLA members Holly Shipp Buchanan and Sandra Franklin attended the symposium.

- Sandra Franklin

FUTURE EXECUTIVE COMMITTEE MEETINGS

| | |
|---------------------------|----------|
| Friday, September 9, 1994 | Macon |
| December | Savannah |
| February/March | Augusta |

MEMBERSHIP

There are 90 paid members (11 of which are new). Committee goals were to mail out the membership renewals in December every year and to list members in UPDATE as well as in the GHSLA Membership Directory. The addition of members' e-mail address is also being encouraged.

—Bonnie Owen

REPORTS FROM COMMITTEES AND OFFICERS AT THE ANNUAL MEETING

BYLAWS ADHOC

Forty-four percent of the ballots sent out in January were returned and all approved the changes in membership categories to include student and honorary members as recommended by the 1992-93 Membership Committee and discussed at the 1993 Annual Meeting.

—Elaine Powers

MIRIAM LIBBEY

The committee considered a list of four possible speakers. T. Mark Hodges of Vanderbilt University in Nashville, TN was asked. His talk is entitled "One Score and Four Personal and Professional Recollections on Miriam Libbey and Medical Librarianship 1970-1994."

—Fay Evatt

CONSORTIA

The committee submitted a grant to the NN/LM Regional Medical Library to exhibit at four state nursing meetings. Two of the meeting sites were approved and funded: the Georgia Nurses Association on October 20-21, 1994 and the American Association of Critical Care Nurses on October 27-28, 1994. The committee still needs volunteers to help staff the booths at these meetings. Thanks was also made to all who contributed items to attendees goodie bags.

—Rosalind Lett

RESOURCE SHARING

The committee requested a directory of software/Internet experts from Georgia as listed with the RML. They are also looking at the possibility of statewide ILL/DOCLINE instruction. They have completed their task of producing a GHSLA pamphlet to be used for new or prospective members and other types of promotion.

—Pamela Davenport

CONTINUING EDUCATION

50% of the meeting's attendees signed up for one of three CE classes being offered. There were 13 in "Power and Influence", 15 in "Benchmarking", and 13 in "Getting Funded". All of the classes awarded 8 MLA CE credits.

—Darlene Parker

NOMINATING

The following slate of officers was recommended by the committee:

| | |
|-----------------|-------------------|
| Chair - Elect | Ellen Cooper |
| Secretary | Darra Combs |
| Treasurer | Karen Waters |
| Parliamentarian | Anna-Liisa Rosner |
| UPDATE Editor | Lara Luetkehans |

A motion was made and seconded to accept the slate of officers.

—Sandra Franklin

SECRETARY

Minutes from previous meeting were distributed and approved.

—Ellen Cooper

TREASURER



Prior to finalizing invoices for the Annual Meeting the treasury stands at \$15,867.04.

—Mary Fielder

(Note: A full accounting of Annual Meeting costs will be published in the Fall issue of UPDATE)

UPDATE EDITOR

Thanked members for their input and cooperation with UPDATE, and indicated that more personal news items for future issues was needed.

—Lyn Dennison

PEOPLE AND PLACES

WELCOME!

Ingrid Hendrix is the new reference librarian at Emory University's Health Sciences Center Library. Ingrid came to Emory in April from the University of Texas Health Science Center at San Antonio Briscoe Library. In addition to reference duties, Ingrid will be working with the IAIMS planning grant proposal.

Emory University's Health Sciences Center Library also has a new Head of Collection Management. Reeta Sinha, formerly Serials Librarian at the Houston Academy of Medicine-Texas Medical Center Library, joined the staff in May. Reeta has experience using the Sirsi Unicorn library system. This is the automated library system Emory has selected to replace DOBIS.

AWARD WINNING HOSPITAL LIBRARIANS

MLA 1994 Award for Excellence at Achievement in Hospital Librarianship

Linda Garr Markwell

MLA Hospital Libraries Section Leadership Award

Rosalind Lett

Southeastern Conference of Hospital Librarians. Hospital Librarian of the Year

Marilyn Barry

AROUND THE LIBRARY WORLD

NATIONAL LIBRARY WEEK

Fay Evatt and the Staff of the Georgia Baptist Health Care System Medical Library celebrated National Library Week on Wednesday, April 20th, with an Open House of their new library. Hospital staff and many members of the Atlanta Health Sciences Libraries Consortium examined the new space from 1:30 - 5:00 pm. 38 dozen cookies were consumed!



**SC/MLA 1994 ANNUAL MEETING
IN ORLANDO, FL**

The 1994 Southern Chapter Meeting, October 22-25, will be hosted by the University of South Florida and the Tampa Bay Medical Library Association.

The Hilton at Walt Disney World in Orlando, Florida will serve as the convention hotel. This outstanding location provides easy access to many outstanding attractions. All of the Excitement of Disnet World, Epcot Center, Sea World, Adventure Island, Wet & Wild, Universal Studio, MGM Studios and excellent outlet shopping malls are just a short distance away.

Mark your calendar for the annual meeting and be sure to take a few days off to visit several of the fabulous attractions in the Disney area.

What has happened to medical librarianship during those twenty-four years since I first worked with Miriam? Any number of things! And what follows cannot possibly be an exhaustive treatment of all are my changes and developments that have occurred. But these recollections and observations. Without a doubt, the major change can be summed up in one word: Electronics. What most of us take for granted today simply did not exist in 1970. Yes, MEDLARS, forerunner of MEDLINE, had made its debut four years earlier. But it was not on line. And the processing of searches had to be done in a batch mode. For the rest, it was hit the index tables and pore over Index Medicus, Excerpta Medica and Biological Abstracts. The card catalog and the shelf list reigned supreme where holdings records were concerned. OCLC was in its infancy, and the OPAC at least a decade away.

Then, as now, the xerox machine held sway, and "interlibrary loan" had already given way to "document delivery" (reflecting the switch from lending bound volumes to providing photocopies). But the means of placing a request or receiving a reply, if it was to be done by anything faster than US Mail, was limited to TWX (TeletypeWriter Exchange) — with its cranky and temperamental machines. DOCLINE, first mooted in 1974, didn't become operational until the 1980s.

As for the production and transmission of correspondence and other communications in 1970, lucky librarians had IBM electric typewriters; the less fortunate had manual Royals or Underwoods. Word processors had to wait until almost the end of the decade and the personal computer until the beginning of the next. E-mail and the Internet were many years in the future.

At the circulation desk, in most of our libraries, books were checked in and out by methods that dated back to the start of the century. The barcode, even though it was on a few products in grocery stores, still awaited the advent of the electronic scanner, and a visit to Kroger still entailed having one's purchases rung up on the cash register one piece at a time. A few libraries, however, had experimented with punched cards.

In the technical services arena, the card, as previously mentioned was the record. Serials check-in was on the Kardex. To their credit, however, some pioneering work on an automated system had been conducted by Estelle Brodman and Irwin Pizer in the medical library at Washington University. Some of you may remember PHILSOM -- or Periodical Holdings in the Library of the School of Medicine. They also did some early work on punched card circulation methods.

Any technological advances that had been made by 1970 were isolated rather than coordinated, and it took the trail blazing efforts of Northwestern University to bring about a totally integrated system. Many libraries are still not integrated where automation is concerned. Locally mounted indexes to periodical articles were far in the future in 1970, and the CD-ROM had to wait until the mid-eighties. Full texts of journal articles in electronic format, while thought of, were a distant dream. The only full-text image you saw on a screen in 1970 was the grainy one that emanated from a microfiche or microfilm.

Let's look at the library scene in the Southeast in 1970. I wish I had had time to study and chronicle the rise (and, in some cases, I regret to say, the demise) of the hospital library. Suffice it to say, the decade of the 70s showed a tremendous increase in the number of hospital libraries and a vast improvement in the caliber of hospital librarians, thanks to training provided by the RML Program, among others. It was during this time, too, that the state hospital or health science library associations came into being. I stand to be corrected, but I don't think there were any before 1970. Nor did the Southeastern Conference of Hospital Librarians exist until much later. It is gratifying that all continue to thrive.

I turn to the academic health science library scene in the Southeast, which is the area I know best. With the retirement of Ted Srygley at the end of 1993, not a single director from 1970 is still in office. But happily, most are still alive. Two of them, Sarah Brown and Mildred Langner, are past presidents of MLA. However, we have lost Irene Jones from UT Memphis and Buzz Sawyer from the Medical University of South Carolina, in addition to Miriam.

There has been a tremendous amount of building. When I gave my "Fifteen Years Forward" talk at the Southern Chapter Meeting in 1986, I reported that all but two of the existing libraries of 1970 now occupied new or substantially renovated or expanded buildings. And several new Medical School libraries have come into being since 1970. The two libraries that still were in their old quarters in 1986 were Emory and Vanderbilt. Emory soon got its new home, in the former dental school, but Vanderbilt had to wait until 1994 for its sparkling new and state-of-the-art biomedical library.

What of the people in the profession? I think it's still true that health sciences librarianship attracts the best and brightest. This is just as well, for the pressure that is put upon us and the demands made of the health information professional are greater than ever before. No other group of librarians has to rise to the occasion

so often or to respond so quickly to the exacting requirements of our patrons in quite the same way we do.

Notice I use the term health information professional. For this is what we have become. This is perhaps the most gratifying development in the four score years and four. From pedantic catalogers, from fines-charging circulation librarians, and from condescending reference librarians, we have become user friendly and patron oriented information specialists. We have also become educators. The teaching function of libraries twenty years ago was minimal. In our library, we have renamed Reference; it is now Information and Education Services.

I think our new image has come about because there has been a change of heart, and a change of attitude. There is recognition that in the health arena, which is ever changing, we must be proactive to survive. Moreover, we must be friendly rather than frosty, we must appear happy rather than haughty, and we must look excited rather than exhausted. If you have not yet shaped up your professional image, please be sure to attend this afternoon's session, which features your keynote speaker.(1)

What does the future hold? I am neither futurist nor visionary. And it is just as well that the planning of our new library at Vanderbilt was not left entirely in my hands. When the Vice-Chancellor told me of the Eskind gift that made possible the construction of our new building, he stated categorically "Hodges, we're not going to build a warehouse"; nor did we. Instead, thanks to the architects, and the combined efforts of many others, we have a magnificent and futuristic building for readers and staff and computers and only a modicum of space for books and journals. All the older material (before 1965), excepting the rare books collection, remains behind in the former library.

About the same time, Vanderbilt made a massive commitment to IAIMS – Integrated Advanced Information Management System – with or without government aid (in the event we did get an NLM grant). To accomplish this we were fortunate to secure the services of Dr. William Stead from Duke as Associate Vice-Chancellor and as Director of the Informatics Center. At a speech last Saturday to the Advisory Board of the Vanderbilt Medical Center he spoke on his concept of the Eskind Biomedical Library. In it, he described the Active Digital Library (ADL) that he, we, and others whom we have recruited from other institutions, will develop in the years ahead.

Its first role will be to provide a core shared resource,

involving interdisciplinary teams. Its second role will be to provide a single source to all the information resources of the Medical Center. And a third role will demonstrate ways in which the library can become an active resource. Dr. Stead, by the way, and his team occupy the fourth floor of our new library. Many of his team are not librarians, though one of them is an MD with an MLS (in that order).

There are times when I become depressed and distressed about the pace of change and apprehensive as to whether the electronic-information revolution will render obsolete the skilled guides who now aid with information access: we the librarians who help users find relevant reference works and resources. So let me close with a quote and a note of good cheer. These are excerpts from a speech to the Association of Research Librarians made recently by David Hoekema, academic dean at Calvin College. (2)

When information is so readily gathered from the corners of the intellectual earth by one person at a screen, library staff may be reduced to maintaining software and aiding novices, rather than lending expert assistance to advanced researchers.

But this fear is, I think, unfounded – just as it was unrealistic to expect that installing cash machines would put bank tellers out of work. There are still lines for the tellers, after all – for the simple reason that not everything we need from a bank can be provided by a machine. Sometimes we need to complete a complicated transaction or correct a mistake or simply talk to a human being about how to do something. For similar reasons in information retrieval, we will always need interpreters, evaluators, and guides, even if our more routine needs will be met more efficiently by typing at a terminal.

Today, if a graduate student has a computer and a few hundred dollars, she can search the whole Platonic corpus in a few minutes, and call up relevant passages from Sophocles and Aristophanes in a few more. Yet even when the whole Western and Eastern cultural patrimony has been mounted in a digital chip incorporated into everyone's pocket cellular telephone, the need for explanation, interpretation, and conversation will remain, and it will not be met by machines. We will still be lining up at the teller windows. And behind that teller window will be the spirit and the smiling face of the one whose memory we honor today
– Miriam Hawkins Libbey.

(1) Hale, Kaycee. *Shaping Up for the Future*.

(2) *The Chronicle of Higher Education*, 19 January 1994, p.B5

UPDATE



Volume 14, Number 3

Spring/Summer 1994
Fall

Editor: Lara Luetkehans

The Bulletin of the Georgia Health Sciences Library Association

GREETINGS FROM THE CHAIR!

Getting connected...that seems to be the topic of conversation all over Georgia these days. October was HIGH TECH month in Georgia. A special supplement to a Sunday Atlanta Journal/Constitution featured ads and articles from companies striving to get a piece of the high tech pie.

The Atlanta Civic Center hosted a technology exhibition "Cruising the Information Highway" on October 28 with about forty hands-on demonstrations of communications technologies.

In *Library Without Walls: Plug In and Go*, compiled by Susan Ardis and published by the Special Libraries Association c1994, contributors from a broad range of libraries describe facets of the electronic library. LANs (local area networks), Internet access, electronic document delivery, electronic journals, specialized programs by librarians, CD-ROMs, and training and marketing are a sample of the book's chapters about technology which has the potential to interconnect every library. But, what if you want to get connected, but don't know how? What if your institution does not have access to a gateway?

At the last GHSLA executive committee meeting, we had a discussion about just that. It is a dilemma facing many hospital librarians in the state, according to Jocelyn Rankin. In the last UPDATE issue, I encouraged ideas about the direction GHSLA should take as we near the 21st century. As we continue to define the role of the association, GHSLA could address this need for connectivity by collecting and distributing information about the options. Peachnet is not available to or affordable for everyone. Public library systems around the state are taking a variety of approaches, including freenets, to providing information, but most do not offer full Internet access.

Are there GHSLA members willing to volunteer to join a task force to look at the connectivity issue and compile information that can be shared through the UPDATE or at our next annual meeting? Contact me by December 7th please. Some of you may already know answers based upon personal research or projects that you are involved with. Please share your knowledge with us. I look forward to hearing from you!

Our annual meetings just keep getting better and better! We have another great line-up of speakers and CE courses planned during Macon's 1995 Cherry Blossom Festival, March 22-24. Mark your calendars now! Plan to stay through the weekend so you can fully enjoy the beauty of the season.

-- Sandra Franklin

INSIDE

- Call for Nominations for GHSLA Officers
- United States ILL Code
- Update on the Upcoming 1995 Annual Meeting
- Breakdown of expenses from the 1994 Annual Meeting
- Honorary Membership criteria and call for nominations

KNOW YOUR ASSOCIATION

OFFICERS 1994

Chair

Sandra Franklin
Health Sciences Center Library
Emory University
1462 Clifton Road NE
Atlanta GA 30322
404/727-0288

Chair-elect

Ellen Cooper
Solvay Pharmaceuticals
901 Sawyer Road
Marietta GA 30062
404/578-5648

Secretary

Darra Combs
University Hospital
Health Sciences Library
1350 Walton Way
Augusta, GA 30901-2629
706/823-5078

Treasurer

Karen Waters
Memorial Medical Center, Inc.
Health Sciences Library
P.O. Box 23089
4700 Waters Ave.
Savannah, GA 31403-3089
912/350-8685

Parliamentarian

Anna-Liisa Rosner
Mercer University School of Medicine
Medical Library & LRC
1550 College Street
Macon, GA 31207-0001
912/752-2881

COMMITTEE CHAIRS 1994

Consortia

Pamela Davenport
Athens Regional Medical Center
Medical Library
Athens GA 30606
706/354-3416

Continuing Education

Rosalind Lett
Crawford Long Hospital of Emory University
Medical Library
550 Peachtree Street NE
Atlanta GA 30365
404/686-2678

Membership

Bonnie Owen
Greenblatt Library
Medical College of Georgia
Augusta GA 30912
706/721-3667

Miriam Libbey Ad Hoc

Camilla B. Reid
Greenblatt Library
Medical College of Georgia
Augusta, GA 30912-4400
706/721-2856

Nominating Committee and Program Committee

Ellen Cooper
address listed under Chair-elect

Resource Sharing

Susan Lyon
Health Sciences Center Library
Emory University
1462 Clifton Road NE
Atlanta GA 30322
404/727-0288

HISTORY

The Georgia Health Sciences Library Association (GHSLA) was the idea of Edward J. D'Anna, Director of Libraries at Georgia Mental Health Institute in 1975. An organizational meeting for GHSLA was held in May 1976 and the Executive Committee was installed that November. The first issue of the newsletter, the *Update*, was published in 1977.

Former GHSLA chairs:

| | |
|---------|---------------------|
| 1976-77 | Tony Petrone |
| 1977-78 | Linda Garr Markwell |
| 1978-80 | Dorothy Herin |
| 1980-81 | Jocelyn Rankin |
| 1981-82 | Sharon Cann |
| 1982-83 | Barbara Martin |
| 1983-84 | Miriam Libbey |
| 1984-85 | Fay Evatt |
| 1985-86 | Carole Dean |
| 1986-87 | Girija Vijay |
| 1987-88 | Kimberly McInnis |
| 1988-89 | Suzaan Wright |
| 1989-90 | Jett McCann |
| 1990-91 | Donna Flake |
| 1991-92 | Alice DeVierno |
| 1992-93 | Rosalind Lett |
| 1993-94 | Elaine Powers |

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Bulletin of the
Georgia Health Sciences Library Association

Editor
Lara Luetkehans

Greenblatt Library
Medical College of Georgia
Augusta GA 30912-4400

706/721-2992 voice
706/721-6006 fax
mcgml@uscn (bitnet)
mcgml@uscn.cc.uga.edu (internet)

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GHSLA Committee Members 1994-95

AD HOC BYLAWS

Sandra Franklin
Elaine Powers
Linda Markwell

CONSORTIA COMMITTEE

Rosalind Lett, Chair
Jo Dilbeck
Tammy Coody
Marilyn Barry
Caroline Alday
Mary Keith
Darlene Parker

CONTINUING EDUCATION

Carolyn Brown, Chair
Rosalind Lett
Dorothy Carver
Jan LaBeause
Marilyn Seymour
Elizabeth Jackson

MEMBERSHIP

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Patricia Bush
Connie Ruffner
Ken Robichaux

MIRIAM LIBBEY

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Sharon Cann
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Karalyn Kavanaugh
Donna Trainor
Charles Lang
Beth Poisson

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Susan Lyon, Chair
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Frank Davis
Elaine Powers
Myrtle Miller
Maxine Blair
Jo Dilbeck
Edward Philbin
Joe Swanson

UPDATE REPORTERS

Lara Luetkehans, Editor
Marilyn Barry
Mamie Bell
Marilyn Seymour

NOMINATING

Ellen Cooper, Chair
Mary Fielder
Tim Lammers
Darlene Parker

BREAKDOWN OF EXPENSES FOR THE 1994 ANNUAL MEETING

The joint meeting of the Georgia Health Sciences Library Association and the Southeastern Conference of Hospital Librarians held March 23-25, 1994 was a tremendous success. Evaluation forms received gave high marks to the Technology Fair, Miriam Libbey Address, Health Care Reform, JCAHO, and to Kaycee Hale's Professional Image session. Of course, evaluations wouldn't be true to form without one or two negative comments about the food or room temperature. We'll strive to improve in 1995!

As promised, the following is a breakdown of meeting income and expenses. Keep in mind that both executive committees had decided to subsidize the registration fee and Agatha's admission to encourage attendance. GHSLA and SCHL will negotiate to settle the difference.

INCOME

| | |
|----------------------------|--------------------|
| Vendors | \$1,200.00 |
| Registrations | 5,370.00 |
| Agatha's | 950.00 |
| Benchmarking | 825.00 |
| Getting Funded | 900.00 |
| <u>Power and Influence</u> | <u>1,300.00</u> |
| TOTAL | \$10,545.00 |

EXPENSES

| | |
|--------------------------------------|------------------|
| Hotel Deposit (GHSLA) | \$ 250.00 |
| Agatha's Deposit (SCHL) | 300.00 |
| Agatha's Balance | 1,032.00 |
| CE Expenses | |
| Instructors* | 4,197.09 |
| Audio Visuals | 522.02 |
| Syllabuses/other | 330.00 |
| Hotel Rooms (Speakers + Instr.) | 390.19 |
| (\$250.00 dep. applied) | |
| Program Speakers* | 3,367.35 |
| Food (3 days) | 4,545.35 |
| Program AVs | 127.20 |
| Vans | |
| 155.26 | |
| <u>Hale booklets, printing, etc.</u> | <u>200.91</u> |
| TOTAL | 15,417.37 |

*honorarium (fees) and travel expenses

**THANKS TO ALL
FOR
SERVING !!!**

--Sandra Franklin

NATIONAL INTERLIBRARY LOAN CODE FOR THE UNITED STATES, 1993

Prepared by the Interlibrary Loan Committee, Management and Operation of Public Services Section, Reference and Adult Services Division, American Library Association. Approved by the RASD Board of Directors, February 8, 1994.

INTRODUCTION

The Reference and Adult Services Division, acting for the American Library Association in its adoption of this code, recognizes that The exchange of material between libraries in the United States is an important element in the provision of library service and believes it to be in the public interest to encourage such an exchange.

Interlibrary loan is essential to the vitality of libraries of all types and sizes and is a means by which a wider range of materials can be made available to users. In the interests of providing quality service, libraries have an obligation to obtain materials to meet the informational needs of users when local resources do not meet those needs.

Interlibrary loan has been described as an adjunct to, not a substitute for, collection development in individual libraries. Changes in the last decade have brought increasing availability of materials in alternative formats, an abundance of verification and location information, and a shift in the very nature of interlibrary cooperation. Interlibrary borrowing is an integral element of collection development for all libraries, not an ancillary option.

The effectiveness of a national resource sharing system depends upon the responsible distribution of borrowing and lending. Libraries of all types and sizes should be willing to share their resources liberally so that a relatively few libraries are not overburdened. Libraries must be willing to lend if they wish to borrow.

This code is designed to regulate lending and borrowing relations between libraries. It is not the intent of this code to prescribe the nature of interlibrary cooperation within formally established networks and consortia, or to regulate the purchase of materials from document suppliers. However, this code may be used as a model for development of state, regional, or local interlibrary loan codes.

This code provides general guidelines for the requesting and supplying of materials between libraries. Specific guidelines and procedures are found in such sources as those listed in the bibliography.

CODE

1.0 Definition

1.1 Interlibrary loan is the process by which a library requests materials from, or supplies materials to, another library.

2.0 Purpose

2.1 The purpose of interlibrary loan as defined by this code is to obtain, upon request of a library user, materials not available in the user's local library.

3.0 Scope

3.1 Interlibrary loan is a mutual relationship and libraries

should be willing to supply materials as freely as they request materials.

3.2 Any materials, regardless of format, may be requested from another library. The supplying library determines whether the material can be provided.

4.0 Responsibilities of the Requesting Library

4.1 The requesting library should establish and maintain an interlibrary loan policy for its borrowers and make it available.

4.2 The requesting library should process requests in a timely fashion.

4.3 The requesting library should identify libraries that own and might provide the requested materials. The requesting library should check the policies of potential suppliers for specific instructions, restrictions, and information on charges prior to sending a request. The requesting library is responsible for all authorized charges imposed by the supplying library.

4.4 Requests for materials for which locations cannot be identified, should be sent to libraries that might provide the requested materials and be accompanied by the statement "cannot locate." The original source of the reference should be cited or a copy of the citation provided.

4.5 The requesting library should avoid sending the burden of its requests to a few libraries. Major resource libraries should be used as a last resort.

4.6 The requesting library should transmit all interlibrary loan requests in standard bibliographic format in accordance with the protocols of the electronic network or transmission system used. In the absence of an electronically generated form, the American Library Association interlibrary loan request form should be used.

4.7 The requesting library must ensure compliance with the U.S. copyright law and its accompanying guidelines. Copyright compliance must be determined for each copy request before it is transmitted, and a copyright compliance statement must be included on each copy request. Copyright files should be maintained as directed in the CONTU Guidelines. (See bibliography for full citations (of these documents.)

4.8 The requesting library is responsible for borrowed materials from the time they leave the supplying library until they have been returned and received by the supplying library. If damage or loss occurs, the requesting library is responsible for compensation or replacement, in accordance with the preference of the supplying library.

4.9 The requesting library is responsible for honoring due dates and enforcing all use restrictions specified by the supplying library.

4.10 The requesting library should request a renewal before the item is due. If the supplying library does not respond, the requesting library may assume that the renewal has been granted for the same length of time as the original loan.

4.11 The requesting library should return materials by the due date and respond immediately if the item has been

recalled by the supplying library.

4.12 The requesting library should package material to prevent damage in shipping, and comply with special instructions stated by the supplying library.

4.13 The requesting library is responsible for following the provisions of this code. Continued disregard for any provision may be reason for suspension of borrowing privileges by a supplying library.

5.0 Responsibilities of the Supplying Library

5.1 The supplying library should establish and maintain an interlibrary loan policy, making it available in paper and/or electronic format, and provide it upon request.

5.2 The supplying library should process requests within the timeline established by the electronic network. Requests not transmitted electronically should be handled in a similar time frame.

5.3 The supplying library should include a copy of the original request, or information sufficient to identify the request, with each item.

5.4 The supplying library should state any conditions and/or restrictions on use of the materials lent and specify any special return packaging or shipping requirements.

5.5 The supplying library should state the due date or duration of the loan on the request form or on the material.

5.6 The supplying library should package the items to prevent damage in shipping.

5.7 The supplying library should notify the requesting library promptly when unable to fill a request and, if possible, state the reason the request can not be filled.

5.8 The supplying library should respond promptly to requests for renewals. If the supplying library does not respond, the borrowing library may assume that the renewals has been granted for the same length as the original loan period.

5.9 The supplying library may recall materials at any time.

5.10 The supplying library may suspend service to any requesting library which fails to comply with the provisions of this code.

BIBLIOGRAPHY

Interlibrary loan personnel should be familiar with and use current editions of relevant documents and aids, including:

Boucher, Virginia. *Interlibrary Loan Practices and Handbook*. Chicago: ALA, 1984. "Confidentiality of Library Records Section 52.4, ALA Policy

Manual," *ILL Handbook of Organization 1993/1994*, H146-H147. Chicago: ALA 1993. Copyrights, Pub. L. No. 94-533, 90 Stat. 2541 (codified as amended in scattered sections of 17 U.S.C.).

- "Guidelines and Procedures for Telefacsimile and Electronic Delivery of Interlibrary Loan Requests." Chicago: Reference and Adult Services Division, 1993 (Available from ALA Headquarters Library.)
- Guidelines for Packaging and Shipping Microforms. Chicago: Association for Library Collections and Technical Services, ALA, 1989. (Available from ALA Headquarters Library.)
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- Morris, Leslie, and Sandra Chass Morris. *Interlibrary Loan Policies Directory*. 4th ed. New York: Neal-Schuman, 1991.
- National Commission on New Technological Uses of Copyrighted Work. "Guidelines for the Provision of Subsection 108(g)(2)" (Called "CONTU Guidelines"). In H.R. Conf. Rep. No. 1773, 94th Cong., 2d sess., 1976.
- National Information Standards Organization. *Interlibrary Loan Data Elements*. New Brunswick, N.J.: Transaction, 1990.

In addition, the following are necessary:

- Procedure manuals for online interlibrary loan systems
- Lending policies of all libraries to which requests are sent
- All consortium, state, or regional codes that apply
- Standard bibliographic tools and services necessary for verification and location of requested materials.

--Reprinted from RQ 33, no.4, Summer 1994, p.477-79

FUTURE EXECUTIVE COMMITTEE MEETINGS

Friday, December 2, 1994
February

Savannah
Augusta

FUTURE MEETING SITES

Jeckyll Island and Calloway Gardens have both asked us to return. Calloway offered the last off-season week at \$89 per room. Camilla had a list of possible Augusta conference hotels and their rates. Augusta was favored by committee members for 1997, and Calloway for 1996. Ellen will gather more information on the local support in that area for the December meeting, and a vote will be taken then.

RESOURCE SHARING

Susan will ask committee members about networks and connections in Georgia (for the panel discussion). She wants to find out more about the various state consortia and who is/is not working together. Sandra recommended that the committee discuss having interlibrary loan workshops around the state.

--Susan Lyon

NOMINATING

The members of the Nominating Committee are: Ellen Cooper, Mary Fielder, Tim Lammers, and Darlene Parker. The positions to be filled are:

Chair-Elect
Parliamentarian
UPDATE Editor

If you are interested in being considered for one of these positions for 1995, or would like to nominate someone, please contact one of the members of the Nominating Committee. The committee would like to present a recommended slate of officers to the Executive Committee as soon as possible.

Serving as an officer is a wonderful way to network with others in the state, and your boss may admire your initiative too! GHSLA can also use new ideas and new perspectives from all of our members, so please volunteer to serve your professional organization.

--Ellen Cooper

MEMBERSHIP

Current membership:

1994 Members = 103
103 members
18 new members
1 student member

The 1995 membership form/brochure will be distributed in December 1994. 13 former members rejoined for 1994 after a lapse of membership. There are only 12 members from 1993 that are not 1994 members. Current members are being listed in GHSLA Update.

--Bonnie Owen

REPORTS FROM COMMITTEES AND OFFICERS AT THE SEPTEMBER MEETING

PROGRAM COMMITTEE

The theme of the 1995 GHSLA Annual Meeting is "Information in Bloom" which fits in nicely with the Cherry Blossom Festival which will be in full swing in Macon. For those who arrive on Wednesday afternoon, March 22, a tour of historical Macon is planned. This will be followed by the Welcome Reception in the Lobby of the Radisson.

On Thursday, March 23, there will be the Buffet Breakfast followed by the Business Meeting. Our Miriam Libbey speaker is Jane Lambermont, who is a font of information. Dr. Carl Joiner of Mercer's School of Business Information will then help us keep our Library's users in bloom with his talk on "How to WOW your customers".

The afternoon program begins with Dr. Jay Sanders of MCG's Telemedicine Center, who will expand our information garden with his presentation on "The Future of Healthcare Delivery". He will be followed by a "Blooming Technology" panel which will discuss and demonstrate some of the latest advances in information technology. Speakers are scheduled to appear from: AT&T's RightPages, Readmore's CARL Uncover, and CDC's WONDER/PC.

The evening will continue with entertainment and dinner at the Whistle Stop Cafe in Juliet. So plan to be a part of this wonderful opportunity to keep your information blooming!

--Ellen Cooper

CONTINUING EDUCATION

CE courses to be scheduled for the annual meeting are Jane Lambermont on, Hospital Library Management, and Evidence-Based Medicine, from a series published in JAMA. Sandra recommended that only two courses be offered, as three had proved overwhelming.

--Carolyn Brown

TREASURER



Checking Account Statement 6/14/94

| | |
|------------------|------------|
| Previous Balance | \$3,868.17 |
| Credits | \$ 00.00 |
| Debits | \$ 75.00 |
| Interest | \$ 6.00 |
| Ending Balance | \$3,802.73 |

Checking Account Statement 7/14/94

| | |
|------------------|------------|
| Previous Balance | \$3,802.73 |
| Credits | \$ 00.00 |
| Debits | \$ 00.00 |
| Interest | \$ 6.29 |
| Ending Balance | \$3,805.46 |

Checking Account Balance 8/14/94

| | |
|------------------|------------|
| Previous Balance | \$3,805.46 |
| Credits | \$ 00.00 |
| Debits | \$ 00.00 |
| Interest | \$ 6.91 |
| Ending Balance | \$3,812.37 |

Checking Account Balance 9/15/94

| | |
|------------------|-----------|
| Previous Balance | \$3812.37 |
| Credits | \$ 675.00 |
| Debits | \$ 550.00 |
| Interest | \$ 6.92 |
| Ending Balance | \$3944.29 |

CONSORTIA

GHSLA received funding to exhibit at the 1994 annual meetings of the Georgia Nurses Association October 20-21, and the American Association of Critical Care Nurses October 27-28. A grant proposal was submitted on behalf of GHSLA in 1993 and then a modified proposal in response to questions from the review panel. The awards are in keeping with the National Network of Libraries of Medicine Southeastern/Atlantic Region's outreach goal of promoting the use of Grateful Med to health professionals while at the same time promoting medical librarianship.

The exhibits included a demonstration of Grateful Med, the NN/LM display board, video clips

from NLM's teleconference "Information Stat: Rx for Hospital Quality," information about Grateful Med and Loansome Doc, GHSLA membership brochures, promoting GHSLA member libraries in the health professional's locale, and giveaways such as Georgia peanuts, NN/LM bookmarks and pens.

Exhibits were staffed by members of the consortia committee and others who have volunteered to man the booth.

-- Rosalind Lett

GHSLA HONORARY MEMBERSHIP CRITERIA

Do you know someone in Georgia who may be eligible for Honorary membership in GHSLA? The Executive Committee would like to know. Please read the criteria and nominate those who are eligible.

Honorary Membership Criteria:

- former/current member of GHSLA
- retired from active health sciences work
- worked in health sciences at least 5 years

According to the GHSLA Bylaws, Honorary Membership is for life and dues are waived. In order to present candidates to the voting membership for approval at the next Annual Meeting, the Executive Committee needs the following information:

Name of Candidate

Current Address of Candidate

Phone of Candidate

Statement on how the person meets the criteria

Statement on why you are nominating the person

Name of person nominating

Phone of person nominating

FAX of person nominating

Please honor someone you know who is eligible by sending this information to the following:

Bonnie Owen, Membership Chair

Greenblatt Library

Reference Services, AB 112

Medical College of Georgia

Augusta, GA 30912-4400

706-721-3667

FAX: 706-721-6006

Email: mcgbho@uscn.cc.uga.edu

— Bonnie Owen

CURRENT MEMBERSHIP NOVEMBER 1994

| | | | |
|----------------|---------------------|-----------------|----------------------|
| Abbey | Eugenia H. | Keefe | Melissa |
| Alday | Caroline E. | Keefer | Elaine |
| Allen | Beverly E. | Keith | Mary J. |
| Askew | Carolyn Dianese | Kimbro | Patrishia Anne |
| Barbaree | Mark Crawford | Koplan | Stephen M. |
| Barry | Marilyn Gibbs | Koplan-Claypool | Margarette D. |
| Bell | Mamie J. | LaBeause | Jan |
| Bell | Valeria | Lacy | Edith "Edie" C. |
| Benevich | Lauren A. | Lammers | Timothy Martin |
| Blair | Maxine | Lang, III | Charles |
| Blalock | Jeanette | Lett | Rosalind K. |
| Boatright | Pam | Luetkehans | Lara |
| Booth | Jack | Lynch | Mary C. |
| Brown | Carolyn M. | Lyon | Susan T. |
| Brunet | John G. | Markwell | Linda Garr |
| Bryant | Nancy J. | Martin | Barbara H. S. |
| Buchanan | Holly Shipp | Matragrano | Margherite P. |
| Burns | Carol A. | McArdle | Mark |
| Bush | Patricia E. | McCann | Jett |
| Cann | Sharon Lee | McInnis | Kimberly A. |
| Carver | Dorothy J. | Miller | Myrtle S. |
| Clark | Jane F. | Mote | Hannelore A. |
| Combs | Darra R. | Owen | Bonnie H. |
| Coody | Tammy M. | Parker | Darlene |
| Cooper | Ellen R. | Philbin | Edward L. |
| Corbett | Patti | Poisson | Beth C. |
| Curry-Wimberly | Brenda | Powers | Elaine G. |
| Davenport | Pamela | Prince | George C |
| Davis | Frank L. | Rankin, PhD | Jocelyn A. |
| Davis | Shelley E. | Redmond-Leonard | Joan A. |
| Dean | Carole J. | Reid | Camilla B. |
| Dennison | Lyn H. | Richards | William A. |
| Dilbeck | Jo | Robichaux | Ken |
| DiSanto | Leonard | Rosner | Anna-Liisa |
| Evatt | Fay E. | Ruelle | Barbara |
| Fielder | Mary | Ruffner | Connie |
| Flavin | Linda | Schachtel | Donna |
| Franklin | Sandra G. | Scott | Sharon |
| Givens | Mary King | Seymour | Marilyn J. |
| Golding | Fran | Shadix | Michael D. |
| Grant | Rhondia L. | Sorrow | Brenda |
| Harvell | Laura | Statom | Susan T. |
| Herndon | Pat | Swanson, Jr. | Joe |
| Holder | Bob W. | Torrente | Kathy |
| Hollman | Pauline V. | Trainor | Donna J. |
| Hoyle | Mary Sue | Upton | Jodi |
| Hudgins | Miriam | Vijay | Girija |
| Jackson | Elizabeth Christian | Warner | Katherine J. (Kathy) |
| Jubb | Elizabeth A. | Waters | Karen |
| Kasturi | Vasanti | Watkins | Martha C. |
| Kavanaugh | Karalyn F. | White | Mary L. |