

Greetings from the President:

As your new GHSLA president, I welcome and thank you for electing me to this office. I have wanted to be the GHSLA President since I attended the annual GHSLA Meeting at Jekyll Island in the early 90's. At that meeting, Ellen Cooper was the incoming Vice President and Sandra Franklin was the President. I remember having conversations with both of these officers. At the meeting Ellen related to me how she had aspired to be a GHSLA president. I left thinking what a great organization GHSLA was, how nice all the people were and that yes, I wanted to be president. So when I returned to work the next week, I had conversations with Sandra about becoming a GHSLA president. Much to my dismay, she told me that I should first serve on a committee and be an officer before thinking about becoming "President." Sandra's advice was invaluable to me because by being a member of several GHSLA committees, and being on the Executive Board over the pass decade as the continuing education chair, as secretary and as vice president, I have learned the workings of the GHSLA organization and I have met and worked with wonderful librarians from all over the state.

I truly believe that GHSLA membership is a good investment in your future. Some of the benefits of membership are the quarterly newsletter, the *UPDATE*, the annual membership directory, the annual meetings, continuing education courses, networking opportunities at annual meetings and the GHSLA new improved Web site (<http://www.emory.edu/WHSC/REFERENCE/ghsla/index.htm>). As I write this article, I know that our membership is down. Membership costs you a mere \$15.00 and runs through the calendar year Jan.-Dec. If you have not renewed your membership this year, please contact our new membership chair Roxanne Nelson at email nelson.r@gain.mercer.edu.

Over the last decade, GHSLA has been ahead of other health sciences library organizations in offering continuing education courses on topics such as creating a web page and evidenced based medicine. Another important achievement has been that the cost of continuing education courses has been affordable to our members. The GHSLA web site had its beginnings in 1995 as a poster session at the Southern Chapter Medical Library Association Meeting in Puerto Rico. GHSLA was one of the first state health sciences library organizations to have its own website.

With technology constantly advancing, our expenses have increased for annual meetings and continuing education courses. Also at our annual meeting at Unicoi, in April, a new strategic planning session was conducted. From your input, new services, such as a listserv, were requested. In order to maintain and offer new services, at the last Executive Board Meeting, we discussed increasing the annual membership dues or raising the annual meeting registration fees. The last GHSLA membership dues increase was over eight years ago. In checking out other state health library organizations, I found that some organizations have categories of membership such as member, student, and institutional and even life. Finally some associations rated membership dues based on salary categories.

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Georgia
Health Sciences Library
Association

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From the Editor:

Just a note about this issue... due to the late Annual Meeting this year, the last issue was incorrectly labeled the Spring/Summer issue. Actually, this issue is the Spring/Summer issue.

In addition, due to circumstances beyond my control, I apologize for this issue being so late.

If you have any questions or comments concerning the *Update*, please let me know.

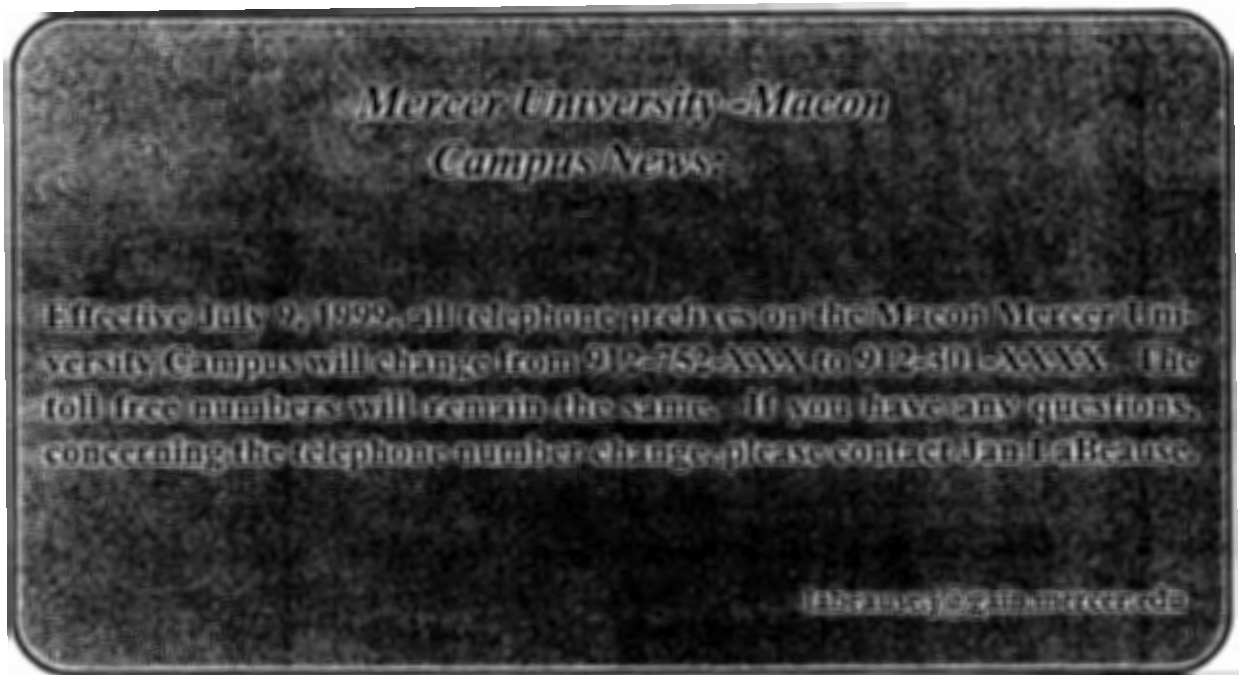
Mia Sohn White

President's Greetings (continued)

To increase the GHSLA membership dues, a vote would be required to make a Bylaws Change. The Executive Board will announce the intent to increase dues at the next annual business meeting in Sea Palms, St. Simons Island March 15-17, 2000. Ballots to vote on dues increase will be mailed out shortly after our annual meeting in St. Simons. We were looking at increasing the present dues from \$15.00 to a maximum of \$25.00. The Executive Board encourages you to vote in favor of the increase.

On a completely different note, we could increase our annual meeting registration and only offer two C.E. classes at the annual meeting. I would like to hear your opinion about this very important issue. Please contact me at librcb@emory.edu.

Carolyn M. Brown



GHSLA Officers, Committee Chairs and Members, 1999-2000

President: Carolyn M. Brown
Health Sciences Center Library, Emory University
Atlanta

Vice President: Pauline Hollmann
Pullen Library, Georgia State University
Atlanta

Secretary: Cathy Woolbright
Simon Schwob Medical Library, The Medical Center
Columbus

Treasurer: Paula Christian
Russell Bellman Library, St. Joseph's Health System
Atlanta

Parliamentarian: Sheila Griffin
Center Director, Foothills AHEC
Gainesville

GHSLA Update Editor: Mia Sohn White
Health Sciences Center Library, Emory University
Atlanta

Webmaster: Marilyn Barry
Health Sciences Library, Dekalb Medical Center
Atlanta

Web Committee Members:

Alex Charles
Medical Library, Crawford Long Hospital
Atlanta

Ingrid Hendrix
Health Sciences Center Library, Emory University
Atlanta

Lee McCarley
Southwest Georgia AHEC, Sowega AHEC Outreach Library
Atlanta

Consumer Health: Marlina Wald (Chair)

Members:

Linda Venis
Wellstar Health System, Kenneston/Cobb Medical Library

Arlen Gray
Egleston Children's Hospital, Family Library
Atlanta

Susan Poorbaugh
Medical College of Georgia
Augusta

Kay McCall
Nicholas Davies Community Health Library, Piedmont Hospital
Atlanta

Continuing Education: Rosalind Lett (Chair)
Medical Library, Crawford Long Hospital
Atlanta

Members:

David McCullough
Georgia School of Professional Psychology
Atlanta

Annette Shephard
Candler Campus of the St. Joseph Health System
Professional Library, Savannah

Lee McCarley
Southwest Georgia AHEC, Sowega AHEC Outreach Library
Albany

Membership: Roxanne Nelson (Chair)
Medical Library
Mercer University School of Medicine

Members:

Patricia Bush
Greenblatt Library, Medical College of Georgia
Augusta

Kristin Howard
Greenblatt Library, Medical College of Georgia
Augusta

Margaret Truitt
Greenblatt Library, Medical College of Georgia
Augusta

Mia Sohn White
Health Sciences Center Library, Emory University
Atlanta

Program: Pauline Hollmann (Chair)
Pullen Library, Georgia State University
Atlanta

Members:

Maime Bell
Egleston's Children's Hospital, Medical Library
Atlanta

Fay Evatt
Atlanta Medical Center, Medical Library
Atlanta

Cathy Woolbright
Simon Schwob Medical Library, The Medical Center
Columbus

Nominating: Pauline Hollmann (Chair)
Pullen Library, Georgia State University
Atlanta

Members:

Pamela Queen
Athens Regional Medical Center, Medical Library
Athens

Gail Anderson
Greenblatt Library, Medical College of Georgia
Augusta

Fay Evatt
Atlanta Medical Center, Medical Library
Atlanta

Strategic Planning: Donna Trainor (Chair)
Greenblatt Medical Library, Medical College of Georgia
Augusta

Members:

Elaine Powers
Hughston Sports Medicine Foundation Library
Columbus

Ingrid Hendrix
Health Sciences Center Library, Emory University
Atlanta

Miriam Libbey: Jan LaBeause (Chair)
Medical Library, Mercer School of Medicine
Macon

Members:

Ellen Cooper
Research Information Center, Solvay Pharmaceuticals
Marietta

Mary Lynch
Health Sciences Center Library, Emory University
Atlanta

Think and Plan ahead!

**Come join us for our annual meeting in
St. Simons Island, Georgia in 2000!**

The 1999 GHSLA membership includes:

Membership Report

At Carolyn Brown's request, I have taken over the Membership Committee chair position from Priscilla Carey, who has left Mercer. I would like to thank Priscilla for all her hard work on this committee over the past many months. One of her last tasks before leaving was compiling and mailing out the 1998-99 Membership Directory, which you should all have received by now. If any member did not receive a directory, or if your information has changed and needs correcting, please let me know.

As of mid-July 1999, GHSLA has 62 members (including honorary members), compared to 77 in 1998. One of the goals we hope to accomplish over the next year is the strengthening of our recruitment efforts, with a special emphasis on marketing the organization to library school students and to library technical and support staff. I will be contacting committee members soon as we can begin our brainstorming effort. Anyone with recruitment ideas, please share!

-Roxanne M. Nelson, Chair

Eugenia Abbey*

Marianne Adams

*University Hospital Health Sciences Library,
Augusta*

Gail Calvert Anderson

*Greenblatt Library, Medical College of Georgia,
Augusta*

Marilyn Berry

*Dekalb Medical Center Health Sciences Library,
Decatur*

Mamie Bell

*Egleston Children's Hospital Medical Library,
Atlanta*

Opal D. Bartlett*

Lauren Benevich

*Solvay Pharmaceuticals, Inc. Research Information
Center, Marietta*

Carolyn M. Brown

*Emory University Health Sciences Center Library,
Atlanta*

Carol Burns

*Emory University Health Sciences Center Library,
Atlanta*

Patricia (Pat) Bush

*Greenblatt Library, Medical College of Georgia,
Augusta*

Priscilla Carey

*Mercer University School of Medicine Library and LRC
Macon*

Alex Charles

Crawford Long Hospital Medical Library, Atlanta

Paula Christian

*Russell Bellman Library, St. Joseph's Health System
Atlanta*

Ellen R. Cooper

*Solvay Pharmaceuticals, Inc. Research Information
Center, Marietta*

Frank Davis

*Greenblatt Library, Medical College of Georgia
Augusta*

Lucy L. Duke*

Tara Douglas-Williams

*Crawford Long Hospital Medical Library
Atlanta*

Fay E. Evatt

*Atlanta Medical Center Medical Library
Atlanta*

Rebecca R. Fehrenbach

*Greenblatt Library, Medical College of Georgia
Augusta*

Sandra G. Franklin

*Emory University Health Sciences Center Library
Atlanta*

The 1999 GHSLA membership continued:

Arlen Anne Gray

*Egleston Children's Hospital Family Library
Atlanta*

Sheila A. Griffin

*Foothills AHEC
Atlanta*

Ingrid Hendrix

*Emory University Health Sciences Center Library
Atlanta*

Pat Herndon

*Noble Learning Resources Center, Shepherd Center
Atlanta*

Dorothy Herin*

Pauline V. Hollmann

*Pullen Library, Georgia State University
Atlanta*

Kristin A. Howard

*Greenblatt Library, Medical College of Georgia
Augusta*

Miriam C. Hudgins

*Mercer University School of Medicine Library and LRC
Macon*

Elizabeth Jackson

*Swilley Library, Mercer University
Atlanta*

Elizabeth M. Johnston

Sautee, GA

Elaine Keefer*

Shelly Davis Patterson

*Eisenhower Army Medical Health Sciences Library
Ft. Gordon*

Susan Poorbaugh

*Greenblatt Library, Medical College of Georgia
Augusta*

Elaine G. Powers

*Hughston Sports Medicine Foundation Library
Columbus*

Pamela D. Queen

*Athens Regional Medical Center Medical Library
Athens*

Jocelyn A. Rankin

*Mercer University School of Medicine and LRC
Macon*

Ken Robichaux

*Majors Scientific Books, Inc.
Atlanta*

Anna-Liisa Rosner

*Mercer University School of Medicine Library and LRC
Macon*

Annette J. Sheppard

*Candler Campus, St. Joseph's-Candler Health System
Professional*

Lisa Smith

*Magnolia Coastlands AHEC
Statesboro*

**Aurelia Spence* (Please see special tribute on
page 10)**

Kristy Stephens

*Greenblatt Library, Medical College of Georgia
Augusta*

Kathy Torrente

*Emory University Health Sciences Center Library
Atlanta*

Donna Trainor

*Greenblatt Library, Medical College of Georgia
Augusta*

Margaret H. Truitt

*Greenblatt Library, Medical College of Georgia
Augusta*

Karalyn Kavanaugh

*EBSCO Subscription Services
Birmingham, AL*

Jan H. LaBeause

*Mercer University School of Medicine Library and LRC
Macon*

Edie Lacy

*Sauls Memorial Library, Piedmont Hospital
Atlanta*

Paula G. LeCates

*Rockdale Hospital Library
Conyers*

The 1999 GHSLA membership continued:

Claudia LeSuer

*Sumter Regional Hospital Medical Library
Americus*

Rosalind Lett

*Crawford Long Hospital Medical Library/Emory
Healthcare, Atlanta*

Mary C. Lynch

*Emory University Health Sciences Center Library
Atlanta*

Linda Garr Markwell

*Grady Branch, Health Sciences Center Library
Emory University, Atlanta*

Lee McCarley

*SOWEGA-AHEC Health Sciences Library
Albany*

David McCullough

*Georgia School of Professional Psychology Library
Atlanta*

Roxanne M. Nelson

*Mercer University School of Medicine Library and
LRC
Macon*

Trish Nicola

*Dekalb Medical Center Health Sciences Center Li-
brary
Decatur*

Kalyani Parthasarathy

*Emory University Health Sciences Center Library
Atlanta*

Jodi Upton

*West Paces Medical Center Health Sciences Library
Atlanta*

Linda E. Venis

*Wellstar Health System, Kennestone/Cobb Medical
Library, Marietta*

Marlena M. Wald

*Emory University Department of Emergency Medicine
Atlanta*

Cathy C. Woolbright

*Simon Scwob Medical Library, The Medical Center
Phenix RegionalHospital, Columbus*

***Indicates Honorary Member**

Announcements

Congratulations

Sharon Cann, who retired in February as the Director of Georgia Baptist College of Nursing Library, Atlanta, became the most recent Honorary Member of GHSBA this year. Sharon has been a past president and very active member of GHSBA for many years. Along with her husband, Sharon resettled in South Carolina. She would love to hear from you and can be reached by email, sharoncann@aol.com, mailing address, 69 Plymouth Lane, Bluffton, SC 29910 or telephone, 843-705-3595. Honorary Members are retired health sciences library personnel or others with a commitment, dedication or service to health sciences librarianship or the field of medicine. Honorary members are nominated Members.

*Carolyn M. Brown
librcb@emory.edu
404-727-0285*

Frank Davis Leaving Georgia

Frank Davis, Senior Education Librarian at the MCG Greenblatt Library, will be accepting a position at the University of Kentucky Medical Library in Lexington as Team Leader for Information and Education Services. Frank's last day at MCG was July 23. Those of us attending the Unicoi Annual meeting will certainly recall Frank's energetic administration of the challenging Trivia Quiz he and Lyn Dennison devised. Frank has applied the same energy and enthusiasm while at MCG to build the Greenblatt Library's Education Program. He will be missed.

Another reminder about the prefix change on the Macon Mercer Campus:

Effective July 9, 1999, all telephone prefixes on the Macon Mercer University Campus will change from 912-752-XXX to 912-301-XXXX. The toll free numbers will remain the same. If you have any questions, concerning the telephone number change, please contact Jan LaBeause.

labeause.j@gain.mercer.edu

Goodbye to a Dear Friend...

In tribute...

AURELIA SPENCE
1927-1999



It's been ten years since Aurelia Spence retired as Director of Libraries at Central State Hospital in Milledgeville, Georgia and five years since she was awarded an honorary membership in the Georgia Health Sciences Library Association. During her retirement, she was characteristically busy, involved in her community, walking regularly, serving as treasurer of an organization she helped form called the Learning in Retirement Organization, and participating actively in her church.

Aurelia's contributions to the library profession always reflected her strong belief in working together toward larger goals. She recognized the need for cooperation and sharing among libraries - not only health sciences but also all types - long before it became the common perspective. She was a founding member of the Health Science Libraries of Central Georgia (HSLCG) consortium. Always a committed and forward-looking member, Aurelia served on many HSLCG committees and task forces and served twice as Chairperson. She obtained institutional support for HSLCG's first computer-based union list of serials.

If you knew Aurelia, you would know that she also would have been a founding member of the GaIN network. At a time when GaIN was only an idea, she was an early and vigorous supporter. Her ideas about the role for hospitals in a statewide computer network are still reflected in the network structure. Aurelia participated in the site visit for the NLM start-up grant, secured critical physician support early on, and worked on several GaIN advisory groups.

Aurelia served as the Director of Libraries at Central State Hospital for 15 years. She was a member of the Georgia Department of Human Resources Library Association and served as its Chair. She was appointed as one of the first hospital librarian representatives to the SERMLP (Southeastern Regional Medical Library Program) Advisory Committee. Aurelia was active in our Georgia Health Sciences Library Association and also a member of the Southern Chapter of the Medical Library Association.

We knew Aurelia best as a health sciences librarian, but she had a life before becoming a librarian, serving as a social worker for the Early County Welfare Department, visiting teacher and curriculum director for Early County schools, and Sunday school teacher at the First Baptist Church in Blakely. She earned her masters degree from Florida State University.

A funeral service for Aurelia was held in Milledgeville on July 20, 1999. Aurelia is survived by her husband, Dr. Philip Spence of Milledgeville and her three children, Peggy Spence of Atlanta, Phil Spence Jr. of Macon, and David Spence of Marietta.

We will remember Aurelia for her friendship, steady influence, and always knowing the right thing to do. Aurelia anticipated the direction libraries should be going and was always eager to help move us forward together. She was willing to do the hard work along with the visioning — that was a special combination.

— Submitted by Jocelyn Rankin

Georgia Health Science Library Association
Annual Meeting Minutes
Unicoi State Park

April 22, 1999

Call to Order: Dona Trainor, President, 9:00 a.m.

Approval of Minutes: Carolyn Brown presented the minutes of the 1998 Annual Business Meeting that was held in Jacksonville, FL. Sandra Franklin moved to accept and the motion was seconded by Rosalind Lett.

Officers' Reports

- **Secretary:** Cathy Woolbright reported that there had been no correspondence during the 1998-99 year. Now that a new logo has been adopted, GHSLA will be investigating the purchase of stationary with the logo.
- **Treasure:** Pauline Hollmann reported a bank balance of \$13, 738.42. Expenses during the year involved *Update* expenses, a donation to the Leukemia Society in memory of Fran Goldman. Karolyn Kavanaugh suggested the membership look into putting money into bonds.
- **Parliamentarian:** Sheila Griffin reported that all GHSLA Executive Committee Meetings held between April 1998 - April 1999 have been held in accordance with Robert' Rules of Order, Newly Revised.
- **UpDate Editor:** Mia Sohn White has mailed *Update* to the persons listed in the membership directory. Many came back due to a change in address.
- **Web Master:** Marilyn Barry. Through a Bylaws additon this past year, maintenance of GHSLA's web page became a formal responsibility. The Webmaster meets and consults with the Executive committee on content and maintains and updates the site. Site maintenance this past year has been group effort, however. Emory Health Sciences Center Library continued to graciously provide web hosting services. "Co-master" Ingrid Hendrix of Emory devoted much time and expertise as a "tekkie," consultant and advisor. One of Ingrid's major contributions was publishing files to the web, which involved troubleshooting filename glitches and investigating and tweaking other nasty surprises. The site was created and previously maintained by Ingrid and also Carolyn Brown, Ingrid Hendrix, and Steve Foote. The GHSLA Web page was begun in 1995 by, and was the first state health sciences library association web site in the Southeast.

This year the new web group maintained the original site structure, updating member and other information and adding pages suggested by the Executive Committee. Posted Annual Meeting information included Unicoi pictures taken by Trish Nicola, links to a .pdf registration form and program schedule courtesy of Emory and links to CE instructor and banquet entertainment information. A new section for UpDate tables of contents and President's Page were added.

Plans for the coming year include posting photographs, a report and business meeting minutes from the Annual Meeting, adding position announcements from GHSLA member librar-

ies, and incorporating GHSLA's new logo into sit design.

Committee Reports

Program: Carolyn Brown submitted the report of the Program Committee. Members of this year's committee were Carolyn Brown, Chair, Sandra Franklin, Pauline Hollmann, Rosalind Lett and Trish Nicola.

The theme of the 1999 Annual Meeting is the "Nature of Information," which reflects the emphasis on alternative medicine. Unicoi State Park was the site chosen for the meeting on April 21-23, 1999.

- * There were a total of 52 registered attendees for this year's annual meeting
 - * 46 were regular GHSLA members
 - * One honorary member
 - * One was a library student who received a scholarship sponsored by the membership committee
 - * One was the winner of the GHSLA logo contest
 - * Three were vendors
 - * Three were C.E. instructors
 - * Four were speakers
- * Three C.E. courses were offered
 - * "The Business Case: Your Key to Buy-in Funding, Overcoming Resistance, and Initiating Change." Instructor: Rosalind Lett, Director of the Crawford Long Library, Atlanta, GA. Full day course offered April 21st
 - * "Copyright Issues Related to Collecting and Using Print and Electronic Resources." Instructor: Mary Jackson, Senior Program Officer for Access Services, Director, National Coordinating Committee on Japanese Library Resources, Association of Research Libraries, Washington, D.C. A half day course offered April 23rd
 - * "Online Resources in Alternative Medicine." Instructor: Bonnie Snow, Director of Healthcare Client Services, Citizen One Software, Philadelphia, PA. A full day course on April 23rd
- * The Strategic Planning Committee had a special meeting on Wednesday April 21st, open to all members.
- * The key note address was given by Linda Gooding, Ph.D., Professor of Microbiology, Emory University School of Medicine. The title was "Alternative Medicine: Fringe or Frontier?"
- * The Ninth annual Miriam Libbey Lecture, titled "Where Did Digital Technology Come From and Where Is It Going?" was given by Tom Singerella, Ph.D., Director of Health Sciences Library, University of Tennessee at Memphis.
- * Special events included a plant identification walk on April 21st and 22nd, led by Robert Case, Pharm D

- * Tingsen Xu, Ph.D., Professor of Biochemistry, President of Tai Chi Research Center, Atlanta, presented a lecture and a demo with audience participation entitled "The Nature of Tai Chi"

- * A Consumer Health Panel was held. Rosalind Lett was the announcer for the panel. Participants on the panel were:
 - * Roxanne Nelson, Mercer University of Medicine, presenting "Creating a Consumer Health Web Site"
 - * Arlen Gray, Egleston Children's Hospital, who presented "The Family Library Five Years Down the Road"
 - * Marlena Wald, Department of Emergency Medicine, Emory University School of Medicine, with the presentation "Literacy Levels and Informed Consent - Experiences in the Emergency Department"

- * Lisa Boyd, NN/LM, SE/A Region did an update on NLM and Sandra Franklin, SC/MLA Credentialing Liaison lead a discussion on AHIP.

- * Social events included trivial pursuits game on Wednesday, April 21st, and a banquet on Thursday, April 22nd, featuring "Dick" Richard Ablin, a humorist, storyteller, and musician.

Continuing Education: Trish Nicola had the numbers of people enrolled in the week's CE classes. Four attended Rosalind Lett's Wednesday class, and seven are enrolled in the On-Line

Miriam Libbey: Fay Evatt announced that this year's Miriam Libbey speaker was selected from among several names and would be Tom Singerella, Director of the Health Sciences Library and Biocommunication Center, and Academic Chairman at the University of Tennessee at Memphis.

Nominating: Carolyn Brown reported the members of the committee as being Carolyn Brown, Chair, Gail Anderson, Pamela Queen, and Kathy Torrente.

Membership: Priscilla Carey.

- * As of April 22, 1999, we had 47 paid 1999 members
- * We currently have 8 honorary members
- * Our total paid membership in 1998 was 76
- * In July of 1998, Priscilla mailed 93 renewal letters to members who had not renewed prior to the 1998 Annual Meeting
- * The 1998/1999 Membership Directory is nearing completion; should be received by members prior to June

Strategic Planning: The revised Strategic Plan was distributed. The plan had been presented to the Executive committee at its February 2, 1999 meeting. Last evening's planning session provided members with an opportunity to list actions that they would like to see the Association implement in order to accomplish the Strategic Plan goals. Sandra Franklin thanked all participants in the session which resulted in new ideas for the Executive Board to consider. Special thanks was offered to the discussion leaders and recorders. Thanks were also extended to committee members Pauline Hollmann and Marilyn Barry and the commit-

tee work that will prepare GHSLA for the new millennium.

- **Consumer Health Ad Hoc:** A Consumer Health Committee was formed as an ad hoc committee at the Strategic Planning Committee meeting in December 1997. The creation of an ad hoc consumer health committee was to focus on and implement some of the suggestions which appear to be priorities for the membership. These priorities are; lists of consumer health resources; ideas on services to provide methods of referral to other sources of information, public library resources available to consumers, and a column in each UPDATE issue. Committee members are: Rosalind Lett, Linda Venis, Rebecca Fehrenbach, Kay McCall, and Mary Fielder, Chair. The committee contributed a list of reviewed consumer health Internet web sites in two UPDATE issues and coordinated a consumer health panel discussion for the annual meeting. The chair, Mary Fielder, requests that someone else be selected committee chair for the coming year as she is unable to serve in that capacity.

New Business

- A video tribute to Fran Golding was shown by Mamie Bell. The video had been prepared by Scottish Rite Hospital for the ceremony in which the library was named for Fran.
- **Logo contest:** Mia Sohn White announced the winner of the GHSLA logo contest and passed out magnets with the GHSLA logo and web address. The winner of the contest was Lee McCarley.
- **Student Scholarship for Annual Meeting:** Priscilla Carey stated that the winner of the scholarship was Ronald Davis, a Clark University, Atlanta, Library Student interested in a career in Health Science Libraries
- **Honorary Members:** Nominated and approved by the Executive Committee, Sharon McCann, who has recently retired, but was active in GHSLA and from 1981-1982 was Chair.
- **Election of New Officers:** The slate was presented by Carolyn Brown and suggestions for any additions were requested. The slate, as follows, was moved to be accepted by Carolyn Burns, Fay Evatt accepted and the slate passed acceptance.
 - * President Carolyn Brown, Emory University School of Medicine, Atlanta
 - * Vice President Pauline Hollmann, Georgia State University, Atlanta
 - * Treasure Paula Christian, St. Joseph Hospital, Atlanta
 - * Parliamentarian Sheila Griffin, Mercer University School of Medicine, Macon
 - * Secretary Cathy Woolbright, Columbus Regional Medical Center, Columbus
 - * UPDATE Editor Mia Sohn White, Emory University School of Medicine, Atlanta
 - * Webmaster Marilyn Barry, Dekalb Medical Center, Decatur

Presentation: Carolyn Brown presented Donna Trainor with a certificate acknowledging her year as chair of GHSLA.

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Officers' and Committee Reports

Strategic Planning Committee:

Strategic Planning Committee members for 1999 - 2000 are Donna J. Trainor, Chair, Ingrid Hendrix, and Elaine Powers. GHSLA members at the past annual meeting in Unicoi presented the committee with a great many excellent suggestions for association initiatives. Sandra Franklin has summarized the session and our current Strategic Plan in an article in this issue of the *Update*. Your committee will be reporting on the implementation of some of these suggestions over the coming year.

Greetings from the CE Committee:

The CE committee is currently investing time looking for two great courses that can be offered at the annual meeting. We've reviewed the evaluations from the meeting, and the recommendations developed in the strategic planning session. Based on these recommendations courses on leadership, web page and intranet development, evidence-based medicine, management for new managers, train the trainer, grant writing and courses that support AHIP membership will be the focus of the committee's CE course search. If you took a great course at MLA, SLA or some other professional meeting, that you think the group would enjoy and could benefit from, or if you know an instructor from the Georgia, Florida, or South Carolina area who teaches a great course, please don't hesitate to share the name and instructor of this class. You can give me a call at (404) 686-1290 or e-mail me at rosalind_lett@emory.org.

Program Committee Report

The Program Committee members for this year are: Mamie Bell, Fay Evatt, Cathy Woolbright and Pauline Hollmann. Since the annual meeting next year will be in early March, this group will have to work quickly to put together a great program. The Committee would appreciate suggestions from the membership for an appropriate theme. It will be a challenge to put on an exciting program that will stay within budget. The Committee can use your help with this by having suggestions from the membership for speakers from our own geographic area. Who have you heard in your own agency or hospital that the rest of the membership might also enjoy hearing? What are the hot topics under discussion? Please e-mail any suggestions for themes, topics, or speakers to Pauline Hollmann at libpvh@langate.gsu.edu.

Treasurer's Report

The current balance in the treasury is \$3,732.66. Please contact Paula Christian if you have any questions regarding the treasury.

PChristian@sjha.org

STRATEGIC PLAN Georgia Health Sciences Library Association

Mission

The Georgia Health Sciences Library Association (GHSLA) promotes health sciences in the state of Georgia among those involved in health sciences librarianship.

Goals

Goal 1. Organization

GHSLA continually improves its operations, services, and responsiveness to members by:

- a) publishing a newsletter that communicates information about the association and its programs
- b) promoting and increasing membership in the association by recruiting new members
- c) establishing annual objectives for standing and ad hoc committees (review ad hoc committees)
- d) ensuring that the bylaws accurately define the roles and responsibilities of officers, committees and members
- e) maintaining a strategic planning process that conveys the purpose/mission of the association
- f) maintaining an archive to preserve the history of the organization

Goal 2. Professional Development

GHSLA promotes the professional development of health sciences library and information personnel by:

- a) sponsoring an annual meeting with events that are timely, relevant, interesting and motivational
- b) providing continuing education opportunities based on the needs and interests of the membership
- c) encouraging members to assume leadership roles in the association

Goal 3. Information Technology

GHSLA promotes the profession as a leader in the use of information technology by:

- a) utilizing technology to improve communication among members and to enhance remote access to association services and programs.
- b) maintaining an association web page that provides up to date information about association activities

Goal 4. Advocacy

GHSLA advocates for health sciences library and information professionals in an ever-evolving health care environment by:

- a) articulating and promoting the profession, including its traditional and emerging knowledge base, skills and roles
- b) recruiting qualified individuals into the profession
- c) developing liaisons with other health care and library associations

Strategic Planning Committee 1998/99

Sandra Franklin, Chair
Marilyn Barry
Pauline Hollmann

Strategic Planning Explores Ideas for the New Millennium

The Strategic Planning Session held at Unicoi State Park as part of GHSLA's annual meeting allowed members to explore new ideas and offer suggestions for implementing the association's strategic planning goals.

As members entered the session, each was given a half sheet with the statement, "List one thing you want GHSLA to do next year (1999-2000)". The half sheet was color coded to direct the member to a table where one of the four strategic goals, ORGANIZATION, PROFESSIONAL DEVELOPMENT, INFORMATION TECHNOLOGY, or ADVOCACY, would be discussed by a group after the evening meal. Each session had a discussion leader and a recorder. Flip charts were used to capture the ideas and suggestions offered to support each goal. The thoughts recorded on the half sheets were sorted by Strategic Planning Committee members and given to the appropriate discussion leader.

Numerous new ideas surfaced that will give the 1999-00 Strategic Planning Committee and Executive Board food for thought as they set priorities for the coming millennium. GHSLA members want a listserv, message board, or other means of quick communication among state members. Members are concerned about the retention of members and the recruitment of new members, emphasizing the need for continued communication from the membership committee. Classes on topics related to evidence-based health care, internet, web-based technology, and train-the trainer were suggested. Similar topics have been offered, so CE committees must be on the right track. Ideas for the web site included a GHSLA screen saver, links to the regional office and MLA, and writing a grant to provide internet access for libraries without access.

GHSLA members are especially interested in promoting the association. They want to continue offering student scholarships and increase outreach to library school students by offering internships. Members want to assist new medical librarians/library managers through mentoring. Several items on the list included communicating the association's existence to state and local medical associations, and to the community-at-large for consumer health information.

As you can see, the ideas were flowing and we thank the members for their input. Special thanks go to Donna Trainor, Carolyn Brown, Mia White, and Priscilla Carey for serving as strategic goal discussion leaders. I am also thankful for great committee members Marilyn Barry and Pauline Hollmann. I hope this strategic plan will carry us into the new millennium with continued input from GHSLA members to set association priorities.

Sandra Franklin, Chair
Strategic Planning Committee 98-99

GHSBA Bylaws

ARTICLE I. Name

The name of this association shall be the Georgia Health Sciences Library Association (GHSLA).

ARTICLE II. Purposes

The purposes of this organization are exclusively charitable and educational within the meaning of Section 501 (c) (3) of the Internal Revenue Code, including the promotion of health sciences in Georgia through activity, communication, and interaction among those persons involved or interested in health sciences librarianship.

ARTICLE III. Registered Office

The registered office of the Association (to satisfy the requirements of the Internal Revenue Code) shall be the Health Sciences Center Library, Emory University, 1462 Clifton Road NE, Atlanta, Georgia 30322-4550. The registered office shall serve as depository and archive for the papers and records of the Association, and all significant papers and records shall be deposited there when no longer required by officers and committees.

ARTICLE IV. Membership and Voting

Section 1. Membership Categories

A. Regular member

A person currently employed in a health sciences or other library; a person having an interest in health sciences librarianship and the purposes of the Association.

B. Student member

A student currently enrolled full-time in a graduate library and information science program. Maximum five years as a student member.

C. Honorary member

Retired health sciences library personnel or others with a commitment, dedication or service to health sciences librarianship or the field of medicine. Honorary members are nominated by GHSLA members and approved by majority vote of the Executive Committee. The names of those approved for honorary membership will be presented at the business session and announced in the GHSLA UPDATE. Honorary memberships are for life.

Section 2. Voting

Each regular member and student member shall have one vote. Honorary members are non-voting. Absentee voting shall be allowed by proxy.

ARTICLE V. Officers

Section 1. Officers/Executive Board

The officers of the Association shall be a President, a Vice President, a Secretary, a Treasurer, a Parliamentarian, and an Editor for the Association's newsletter. These officers shall comprise the Executive Board.

Section 2. President

The President shall preside at all meetings of the Association and at all meetings of the Executive Committee. The President shall be an ex-officio member of all committees, except the Nominating Committee.

Section 3. Vice President

The Vice President shall, in the absence of the President, preside and assume all duties of the President. S/he shall be the non-voting ex-officio Chair of the Nominating Committee and Chair of the Program Committee. S/he shall succeed to the office of President. As Program Chair s/he shall be responsible for appointing a committee to plan, organize, and conduct the annual meeting. This includes, but is not limited to, local arrangements, program content, and registration. S/he shall coordinate continuing education opportunities at these meetings with the Continuing Education Committee.

Section 4. Secretary

The Secretary shall be responsible for reporting all Association activities and the keeping of all records, including the minutes of the Executive Committee meetings and business sessions. Copies of all minutes shall be sent to the Executive Committee within 30 days following an Executive Committee meeting. Minutes of the business session shall be submitted for inclusion in the Spring/Summer issue of the Association's newsletter. Any business session minutes shall also be distributed at the next business session for approval by the membership.

Section 5. Treasurer

The Treasurer shall be responsible for the receipt, recording, custody, and proper disbursement of the monies of the Association. S/he shall prepare an annual financial report. All monies received should be promptly forwarded to the Treasurer for deposit in the Association's account.

Section 6. Parliamentarian

The Parliamentarian shall advise the President and

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the Standing Committee Chairs on the conduct of meetings in accordance with Robert's Rules of Order, Newly Revised.

Section 7. Editor

The Editor of the Association's newsletter shall be responsible for the content, format, and production of the newsletter. S/he shall accomplish this within the limits of a budget and the Association's purpose. S/he shall produce three issues per year, one issue each for Winter, Spring/Summer, and Fall. The Editor may appoint an Associate Editor.

Section 8. Web Developer

The Web Developer shall be responsible for the maintenance and appearance of the association's home page. S/he shall consult with the Executive Committee regarding the site's contents. This position will keep information at the site current, create new pages and links as required, and facilitate involvement in the ongoing development of the association's web site.

Section 9. Terms of Office

Officers shall serve a term of one year beginning at the close of annual meeting. The Secretary, Treasurer, and Parliamentarian may serve two consecutive terms. The Editor and Web Developer may serve up to three consecutive terms.

Section 10. Vacancy of Office

If a vacancy should occur in the office of President, the Vice President shall become President for the remainder of that term and for his/her elected term. All other vacancies shall be filled by appointment by the Executive Committee. The appointee shall hold office until the expiration of the term for which the predecessor was elected or appointed.

ARTICLE VI. Executive Committee

Section 1. Executive Committee

The Executive Committee shall be composed of the Executive Board and the Chairs of the standing committees.

Section 2. Duties of Executive Committee

The duties of the Executive Committee shall be to conduct the business of the Association in accordance with the Bylaws and with action taken at meetings by the

membership.

ARTICLE VII. Standing Committees

Section 1. Appointment of Standing Committee Chairs

The President and Vice President shall appoint a Chair for each of the Standing Committees by April 30. Committee Chairs may serve two consecutive terms and, if possible, should have served on the committee prior to their appointment as Chair.

Section 2. Committees

The standing committees shall be:

A. Membership Committee.

The Membership Committee shall be responsible for recruitment of members and identification of potential members. The Membership Chair shall be responsible for recruitment of members and identification of potential members. The Membership Chair shall maintain a current and accurate database of the Association's membership and potential members, and produce a Membership Directory once a year. Membership renewal forms will be mailed once a year.

B. Program Committee

The Program Committee shall be responsible for planning, organizing, and conducting the annual meeting. [See also Article V, Section 3.] The committee shall consist of the Vice President of the Association serving as Chair and at least 4 other members.

C. Continuing Education Committee.

The Continuing Education Committee shall promote continuing education by providing appropriate educational opportunities through the following activities which are not meant to be inclusive but representative:

1. Conferences
2. Continuing education courses
3. Workshops
4. Seminars

The committee shall liaison with other related organizations and associations within the state and/or region. The committee shall provide at least one accredited continuing education course each year in conjunction with the annual meeting. The committee shall conduct surveys, verbal and/or written, to determine from the Association's membership their continuing education needs and/or interests.

D. Nominating Committee.

The Nominating Committee shall be responsible for recruitment of candidates for Association offices.

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The Chair shall submit a slate of eligible candidates, who have agreed to serve if elected, to the Executive Committee no later than November 1 of each year. The committee shall consist of the Vice Chairman of the Association, who serves as the non-voting ex-officio Chair, and three other members. [See also Article VIII, Sections 2 and 3.]

E. Miriam Libbey

The Miriam Libbey Committee shall select the speaker for the Miriam H. Libbey Memorial Lecture. The topic should relate to library and information science based on the theme of the annual meeting if possible. The lecture may be given as the keynote address at the annual meeting.

F. Strategic Planning

The Strategic Planning Committee shall review the Association's strategic plan yearly. Committee members will consult with the Chairs of Standing Committee members to ensure that the strategics and actions identified are being addressed. One member of the committee should be the Past President.

G. Special Committees

The President may establish other standing committees or ad hoc committees deemed necessary to perform the business of the Association with the advice and consent of the Executive Board.

Section 3. Appointment of Standing Committee Members

Members of Standing Members may be volunteers or appointees of the President, Vice President, or Chair. Committee members shall in be place by May 31, with each committee having a Chair {See also article VII.Section 1.} and no less than two other members. Committee members are appointed for a one year term.

ARTICLE VIII. Elections

Section 1. Nominating Committee

The Nominating Committee members' names shall be announced in the Fall issue of the Association's newsletter and at the business session.

Section 2. Nominating Committee Duties

The Nominating Committee shall nominate one candidate for each office of Vice President, Secretary, Treasurer, Parliamentarian, and Editor of the Association's newsletter.[See also Article V. Section 9.]

Section 3. Slate of Candidates

The Nominating Committee shall submit the slate of candidates to the Executive Committee by November 1 for the names of the nominees to be distributed by mail in the annual meeting's registration packets. Candidates shall also be announced in the Winter issue of the Association's newsletter.

Section 4. Election

The slate of candidates shall be formally presented to the membership at the business session. At this time, nominations shall be accepted from the floor provided the nominee has agreed to serve if elected. The election shall be held at the business session by voice vote, except in the case of more than one candidate for any office. In this event, the election shall be by ballot within 30 days following the business session. A plurality shall elect.

ARTICLE IX. Meetings

Section 1. Number of Meetings

There shall be a minimum of one meeting a year and there shall be a business session at this meeting. Every effort shall be made to avoid a conflict with any national, regional, academic, or religious observance likely to affect the ability of the membership to attend.

Section 2. Invitations to Host Meetings

Invitations from a library, group of libraries, or individuals to host a meeting in their city shall be extended by an official representative in writing to the Executive Committee at least nine (9) months before such a meeting is to take place. The Executive Committee shall decide whether to accept an invitation and/or select between invitations if two or more are received. If no invitation is received, the Executive Committee shall assume responsibility for finding a suitable host and location for the next annual meeting.

Section 3. Business Session

The Business Session shall include the report of the Secretary (minutes of the previous session); the financial report of the Treasurer; the annual reports of the standing committees, including the Program Committee; the annual election of officers; and other such business as shall be properly presented to the business session.

Section 4. Quorum

A majority of the membership, with at least two members of the Executive Committee present and voting, shall constitute a quorum.

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Section 5. Meetings

As soon as it has been determined, the Executive Committee shall publicize the date and place of the next annual meeting. Sixty (60) to ninety (90) days before the scheduled annual meeting, registration packets shall be mailed to the membership.

ARTICLE X. Funds

Section 1. Dues

Annual dues are \$15.00 per regular member and \$10.00 per student member. Dues are waived for honorary members. The membership year is concurrent with the calendar year (January 1 through December 31).

Section 2. Annual Meeting Fees

A registration fee shall be paid by all persons attending the annual meeting. The Program Committee shall recommend registration fees to the Executive Committee. These fees shall provide enough revenue to defray the costs of the meeting unless the Executive Committee provides funds to subsidize the meeting or meeting events.

Section 3. Payment of Financial Obligations

The Treasurer shall pay all bills and meet all financial obligations of the Association with Association funds provided that such bills and obligations have been incurred with the consent of the President and/or the Executive Committee. The financial report prepared by the Treasurer shall be audited by the Executive Committee.

Section 4. Special Requests for Funding

The Executive committee has the authority to grant special requests for funding. Only requests that support the mission of the GHSLA will be considered. An accounting of any special requests for funds that have been granted will be included as part of the Treasurer's Annual Report.

ARTICLE XI. Parliamentary Authority

Robert's Rules of Order, Newly Revised shall govern the Association in all cases to which they are applicable and in which they are not inconsistent with these Bylaws and any special rules of order the Association may adopt.

ARTICLE XII. Amendments

These Bylaws may be amended at any regular

business session by a majority vote of the members present, provided an announcement of any proposed amendments have been submitted in writing to the membership sixty (60) to ninety (90) days in advance of the meeting. Proposed amendments shall also be distributed at the business session in which the vote is to take place. Or, the proposed amendments may be submitted to the Executive Committee and mailed out to the membership with a ballot to be returned within thirty (30) days.

ARTICLE XIII. Tax Exempt Status

Section 1. Dissolution

In the event of dissolution, the residual assets of the organization will be turned over to one or more organizations which themselves are exempt as organizations described in Section 501 (c) (3) and 170 (c) (2) of the Internal Revenue Code, or corresponding section of any prior or future law; or to the Federal, State, or local government for exclusive public use.

Section 2. Activities

Notwithstanding any other provisions of these articles, this Association will not carry on any other activities not permitted to be carried on by: (a) an association exempt from Federal Income Tax under Section 501 (c) (3) of the Internal Revenue Code or the corresponding provision of any future United States Internal Revenue Law, or (b) an association, contributions to which are deductible under Section 170 (c) (2) of the Internal Revenue Code or any other corresponding provision of any future United States Internal Revenue Law.

ARTICLE XIV. Newsletter

Section 1. Name

The name of the Association's newsletter shall be GHSLA UPDATE, ISSN 0163-8335.

Section 2. Frequency

The newsletter will be published three (3) times per calendar year, one issue each for Winter, Spring/Summer, and Fall.

Section 3. Content

Content is the responsibility of the Editor and/or Associate Editor with the exception of items designated below and/or elsewhere in these Bylaws. Exceptions include:

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Winter issue:

1. Serves as the annual meeting registration packet.
2. Slate of candidates for Association offices

Spring/Summer issue:

1. All standing committee chairmen and members excluding the Nominating Committee
2. Minutes of the last business session, including reports of the standing committees and the Treasurer.
3. List of current members

Fall issue:

1. Members of the Nominating Committee

The Spring/Summer and Fall issues are mailed to current members only. The Winter issue is mailed to everyone in the membership database.

Section 4. Budget

The Executive Committee shall allocate a budget for production and publication of the Association's newsletter. The Editor and/or Associate Editor shall submit a proposed budget to the Executive Committee for this purpose by May 15 of each year. All bills are to be mailed directly to the Treasurer for payment. It is the responsibility of the Editor to not exceed the amount allocated for publication, or to notify the Executive Committee if the funds are not sufficient.

Accepted by membership: May 1988

Revised: October 1991, January 1994, May 1996, July 1998

Focus:

Rosalind Bell, Director of the Crawford Long Medical Library makes a Commentary...

TO BE INVISIBLE!!

A devastating trend is slowly emerging in hospital libraries. Libraries have always been the target of downsizing, and reductions in the capital & operating budget. But of late, not only are staff being cutback, they are being eliminated. Many hospitals feel that the library will run just fine without medical librarians. Our salary is one that they just can't seem to justify. Why do medical librarians get eliminated? What can we do to prevent this? Hospital administrators sometimes have a hard time calculating the value of librarians. The yard stick that they measure us by is the same one that they use to evaluate other health care professionals, yet more often than not we end up on the short end of the stick. There are a number of myths, that hospital administrator believe to be truth. It is our responsibility to dispell these myths and begin to participate in activities that will change their minds about our value and what we bring to the organization,

Myth 1. Libraries are non-revenue generating departments

Most hospital libraries do not charge for their services, therefore, do not generate direct income. However, libraries create savings income. We save hospital on interlibrary loans by participating in cooperative lending. We save money by providing access to networked resources, thus increasing usage and lowering cost. We save money on book purchases by taking advantage of seasonal and special discounts. We save the hospitals money by providing just in time information, that prevents misdiagnosis, malpractice, and impending lawsuits. We provide information that health care providers need to determine the course of treatment, which often results in less expensive procedures, more cost effective therapy and reduced length of stay for patients.

Myth 2. Anyone can run the library.

We all know that there is a great deal of technical expertise required to perform the jobs that we do. However, we need to do a better job of impressing upon others that our expertise lies in being able to locate and retrieve authoritative information quickly. We need to always exemplify professionalism, in the way we develop our collections, design our libraries, and perform our other duties. We need to have a vision for the hospital library and share it as we support the mission of the hospital. We must make obvious changes to the library, provide excellent service, improve the appearance, enhance the collection, and introduce new innovative programs.

Myth 3. Everything is on the Internet FREE, why do we need a library?

It is our job to inform the hospital administration and all whom we work with that even though the Internet can provide a lot of information, the majority is not FREE, and that which is free is not always reliable. We need to constantly promote our services including the Internet. However, we need to market our services, specifically those that our clients cannot get from the Internet. Customer service, one-on-one tutoring, information filtering, teaching how to find information, collection building to support hospital programs and research support for major projects.

Myth 4 Libraries are non-clinical departments.

Libraries have always been seen as areas that did not have direct contact with patients. This is no longer true. In most hospitals the libraries work with patients and their families every day providing consumer health information. Librarians serve as a member of the clinical team by assisting the physicians and other health care providers in selecting and locating articles to help them make better clinical decisions

Myth 5 JCAHO does not require us to have a library, so we don't need a librarian.

JCAHO doesn't require that a hospital have a library, but they do require that you have access to information resources. Today's health care practitioners need to know how to find information, rather than memorize facts. Information must be accessible from anywhere and everywhere to solve specific problems, and for delivery to the point of need. Librarians have the skills and the vision to facilitate the provision of information to all parts of the organization. We understand the intent of the JCAHO standards.

As librarians we have excellent organizational skill, we're creative, innovative, and extremely personable. Our biggest problem is that our skills are quite often the best kept secrets in the organization. We are **INVISIBLE**. It's time to **toot your own horn**. Volunteer for non-library related hospital committees. Volunteer to help at hospital celebrations and during Hospitals Week. Use every opportunity to publicize your library, such as National Medical Librarians Month, National Library Week, and any other special occasions that you can use to show off the services and products that your library has to offer. Present yourself as a professional. Invest in your own profession. Join the Academy of Health Information Professionals, to document your

(continues page 24)

professional credibility. Serve your professional or organizations, and make sure that your hospital administration knows of your commitment. Use every opportunity to get featured in the hospital newsletter. Publicize library awards, and community recognition. Produce a web page, and teach others how to design theirs. Become the in-house expert on something. Join the speakers bureau for your organization and speak to the community about your hospital. Partner with other departments and the auxiliary to make a difference internally or externally. Find out what keeps your administrator awake at night. Do all that you can to support the development of solutions for his challenges.

You can't afford to be **INVISIBLE**, if they don't see you, you may as well be gone, and soon you will be.

MAKE A VISIBLE DIFFERENCE IN YOUR ORGANIZATION!!!! BE SEEN & HEARD.

(Business Meeting Continued from page 15)

Invitation to 2000 GHSLA Annual Meeting:
Pauline Hollmann invited members to next years annual meeting to be held at St Simons at Sea Palms. A short video of the St Simons area was viewed. St Simons boast wonderful restaurants, Ft Frederick, a lighthouse museum, and the rooms at Sea Palms are large with kitchenettes.

Adjournment: 9:45 a.m.

Check out Library Spot! It's an interesting site with a host of general reference tools:

<http://libraryspot.com/acronyms.htm>

Spotlight

Library Tales: A humorous look

At the Emory Health Sciences Center Library, Reference Librarians have to staff the Information Desk a certain number of hours per week. On one such morning, I was sitting at the Information when a patron came up to the desk to ask me a question. He had several current periodicals in his hand when he nervously approached. He asked, "Excuse me, but I was wondering if you could tell me what the deal is with these things." I said, "Excuse me, sir?" He replied, "I was wondering if I could take these and if these [periodicals] were free." I kept my cool, and as calmly as possible, I informed the patron, "Sir, periodicals do not circulate and they are not free." He replied, "Oh, I knew that there was a catch somewhere." He then walked away.

On another morning, when I was at the Information Desk, a patron came up and asked if I had any cleaning supplies. I was a little surprised and asked why she needed the supplies; she told me that she needed the cleaning supplies to erase what she had written on the paging phone desk. I asked, "Why would you write on the desk?" Her reply? "Because there was no paper near the phone." Then she proceeded to tell me, "You know, I did not have to tell you that I had done that." My reply, "Could you please not write on the desk next time and ask someone at the Information Desk for some paper?" I was just so surprised that she thought she was doing something good by telling me that she had written on the desk.

Right before the Labor Day Holidays recently, an Information Desk Associate at the Emory HSCL received a call from a patron who wanted to know our holiday hours. The ID Associate informed the patron that we would be closed on Monday, Labor Day. He was extremely irrate that the library would be closed. When the ID Associate told him that it was an University holiday, he just did not understand. He proceeded to berate the ID Associate to explain to him why we were closed. She finally broke down and said, "Sir, it is both a National and University holiday... you are welcome to contact the Director of the Library if you wish and file a complaint."

Carolyn Brown is the essentially the liasion to the Nursing School for our department, and she annually gives an orientation to incoming nursing students-both undergraduates and graduates. On one morning when an orientation was scheduled, the rain was coming down very hard and admittedly it was thundering and lightening. The students were supposed to arrive at the library at 8:30 am. Well, by 8:45 am, there were no students. By 9:00 am, Carolyn received a call from the Nursing School and said that the administration did not feel it safe to send the students out in the rain. So, she waited, and waited... finally, the students showed up at 10:00 am. She had to rush through the orientation because another group was on its way. After the orientation, the students were asked to do an evaluation of the orientation/class. One of the comments on the evaluations included, "Could you please not have class when it rains?"

Do you have a humorous story related to working in a library? If you do, please send me your stories. I would like "Library Tales" to may be become a regular feature of the newsletter. Thank you!



*Georgia
Health Sciences Library
Association*

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